1. What is your primary college of enrollment?
   1- Agricultural Sciences
   2- Arts and Architecture
   3- Communications
   4- Division of Undergraduate Studies
   5- Earth and Mineral Sciences
   6- Eberly College of Science
   7- Engineering
   8- Health and Human Development
   9- Information Sciences and Technology
   10- Liberal Arts
   11- School of Nursing
   12- Smeal College of Business

Please focus your responses to the following questions on your current Penn State location.

How satisfied are you with the overall quality of:

2. Your formal academic experiences?
3. Your organized out-of-class experiences (e.g., member of student clubs, participating in intramural sports, participating in organized cultural or social activities)?
4. Your informal out-of-class experiences (e.g., attending plays, hearing speakers, having informal student discussions)?
5. Your sense of belonging at Penn State?
6. The safety and security at your campus?
7. The level of academic integrity at your campus?
8. The orientation program(s) provided when you were a new student at your current Penn State location (e.g., FTCAP, new student orientation activities, campus service orientations)?
   1 – Very dissatisfied
   2 – Somewhat dissatisfied
   3 – Neutral
   4 – Somewhat satisfied
   5 – Very satisfied
   6 – Not applicable

9. If you were starting college again, would you choose to attend Penn State?
   1 - Yes
   2 - No
   3 - Don’t know
   4 - Prefer not to answer

This next section concerns some aspects of your academic experiences at your current Penn State location.

How satisfied have you been at Penn State with:

10. The quality of teaching?
11. The quality of your classroom/lab facilities?
12. The quality of courses you have taken in your major or field of study?
13. The quality of courses you have taken to meet general education requirements (GA, GHA, GH, GN, GQ, GS, GWS)?
14. The extent to which faculty included diversity/multicultural perspectives in their class presentations, assignments, or discussions?
15. The extent to which faculty included global perspectives in their class presentation, assignments, or discussions?
16. Your opportunity to participate in an independent research project with a faculty member?
17. Your opportunity to participate in a Penn State short- or long-term study abroad program?
18. Your opportunity to participate in a Penn State approved co-op, internship, or student teaching experience?
19. The opportunities to meet with faculty outside of classroom?
20. The availability of courses to make progress toward your degree?
21. The use of technology in your classes?
22. The process of registering for courses?
   1 – Very dissatisfied
   2 – Somewhat dissatisfied
   3 – Neutral
   4 – Somewhat satisfied
   5 – Very satisfied
   6 – Not applicable

The next questions focus on your use and satisfaction with advising services.

How satisfied have you been this past year with the:
23. Advising resources available online (e.g., eLion and Advising @ PSU)?
24. Accessibility of your academic adviser (e.g., by e-mail, phone, office hours, and/or appointments)?
25. Information and/or referrals your adviser provides to help you make informed decisions?
26. Overall quality of your academic advising?
   1 – Very dissatisfied
   2 – Somewhat dissatisfied
   3 – Neutral
   4 – Somewhat satisfied
   5 – Very satisfied
   6 – Not applicable

The next questions focus on your use of and satisfaction with student services. Note: use “Not applicable” if these services are not available at your campus.
27. How often have you used campus career planning services?
   1 – Never
   2 – Once
   3 – More than once
   4 – Not applicable
   8 – Don’t know
   9 – Prefer not to answer

28. If once or more, how satisfied were you?
   1 – Very dissatisfied
   2 – Somewhat dissatisfied
   3 – Neutral
   4 – Somewhat satisfied
   5 – Very satisfied
   6 – Not applicable
29. How often have you used campus computer support services?
   30. If once or more, how satisfied were you?

31. How often have you used campus student healthcare services?
   32. If once or more, how satisfied were you?

33. How often have you used the campus bookstore?
   34. If once or more, how satisfied were you?

35. How often have you used campus counseling and psychological services?
   36. If once or more, how satisfied were you?

37. How often have you used student financial aid services?
   38. If once or more, how satisfied were you?

39. How often have you used part-time or full-time job placement services on campus?
   40. If once of more, how satisfied were you?

41. How often have you used campus recreational sports facilities?
   42. If once or more, how satisfied were you?

43. How often have you used campus library services (including online services)?
   44. If once or more, how satisfied were you?

45. How often have you used campus learning support services?
   46. If once or more, how satisfied were you?

47. How often have you used food services provided on campus?
   48. If once or more, how satisfied were you?

49. How often have you used campus resources for women students?
   50. If once or more, how satisfied were you?

51. How often have you used campus resources for adult learners?
   52. If once or more, how satisfied were you?

53. How often have you used campus resources for minority students?
   54. If once or more, how satisfied were you?

During this academic year, please estimate the number of times you have:
(enter 888 for “Don’t know” or 999 for “Prefer not to answer”)

55. Met with your assigned academic adviser?
56. Worked on academic research with faculty outside of class (1 project = 1 “time”)?
57. Participated with faculty members on activities other than coursework (e.g., student organizations, out-of-class activities)?
58. Attended a lecture outside of class (e.g., University-sponsored speaker, debate or presentation)?
59. Attended a cultural event (e.g., art exhibit, play, dance, or other theater performance)?
60. Participated in spiritual/religious activities on/off campus (e.g., worship, meditation, prayer)?
61. Served on a university with faculty/staff (e.g., search committee, awards committee, college/department advisory board)?
62. Attended an athletic event?
63. Participated in political activities (e.g., assisted with a campaign, attended a rally/fundraiser)?
64. Participated in community events or organizations (e.g., attended a local council meeting, served on a community committee)?

During this current semester, how many hours do you spend in a typical week (7 days):
(enter 888 for “Don’t know” or 999 for “Prefer not to answer”)

65. Working (for pay) on campus?
66. Working (for pay) off campus?
67. Studying/doing homework or team projects outside of class?
68. Volunteering/participating in community service?
69. Being involved in club-sponsored activities?
70. Participating in intercollegiate athletics?
71. Exercising or participating in club or intramural sports?

72. How many class sessions do you skip in an average week?
   1 – None
   2 – 1 – 3
   3 – 4 – 6
   4 – 7 – 9
   5 – 10 or more
   8 – Don’t know
   9 – Prefer not to answer

73. How many faculty or staff members do you know well enough to ask for a recommendation?
   1) None
   2) 1
   3) 2
   4) 3
   5) 4 or more
   8) Don’t know
   9) Prefer not to answer

74. Have you been a member of a student club or organization?
   1 – Yes
   2 – No [skip to 76]
   8 – Don’t know [skip to 76]
   9 – Prefer not to answer [skip to 76]

75. To what degree has your participation contributed to your overall satisfaction with your Penn State experience?
   1 – Not at all
   2 – Slightly
   3 – Moderately
   4 – Substantially
   5 – Extremely
   8 – Don’t know
**Background**

76. What is your age?
   1- 18-19
   2- 20-21
   3- 22-23
   4- 24-26
   5- 27-30
   6- 31-40
   7- 41 or older
   9- Prefer not to answer

77. What is your gender?
   1- Male
   2- Female
   3- Transgender
   9- Prefer not to answer

78. Is English your native language?
   1- Yes
   2- No
   9- Prefer not to answer

79. Are you a veteran of the U.S. Armed Forces?
   1- Yes
   2- No
   8- Don’t know
   9- Prefer not to answer

80. Where do you currently live?
   1- Off-campus (with family)
   2- Off-campus (independently)
   3- On-campus
   9- Prefer not to answer

81. Where did you begin your Penn State career?
   1- Penn State Abington
   2- Penn State Altoona
   3- Penn State Beaver
   4- Penn State Berks
   5- Penn State Brandywine
   6- Penn State DuBois
   7- Penn State Erie, The Behrend College
   8- Penn State Fayette, The Eberly Campus
   9- Penn State Greater Allegheny
   10- Penn State Harrisburg
   11- Penn State Hazleton
   12- Penn State Lehigh Valley
   13- Penn State Mont Alto
   14- Penn State New Kensington
   15- Penn State Schuylkill
82. Are you a member of the Schreyer Honors College?
   1- Yes
   2- No
   8- Don’t know
   9- Prefer not to answer

83. How many credits of coursework are you currently taking?
   1- 1-11
   2- 12 or more
   8- Don’t know
   9- Prefer not to answer

84. What is your academic goal?
   1- 2-year Associate degree
   2- Baccalaureate degree
   3- Penn State certificate
   4- other
   8- Don’t know
   9- Prefer not to answer

85. What is your current academic semester standing?
   1) Provisional/non-degree
   2) 1
   3) 2
   4) 3
   5) 4
   6) 5
   7) 6
   8) 7
   9) 8
   10) 9
   11) 10 or more
   88) Don’t know
   99) Prefer not to answer

86. What is your U.S. citizenship status?
   1- U.S. citizen
   2- Permanent resident of the U.S.
   3- International student living in the U.S.
   8- Don’t know
   9- Prefer not to answer
87. Is your ethnicity Hispanic/LatiNo (Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin?)
   1- Yes
   2- No
   8- Don’t know
   9- Prefer not to answer

88. What is your race (select all that apply)?
   1- White
   2- Black or African American
   3- Asian
   4- American Indian or Alaska Native
   5- Native Hawaiian or other Pacific Islander
   6- Other
   8- Don’t know
   9- Prefer not to answer

89. When are most of your current classes scheduled?
   1- Before 5pm
   2- After 5pm
   3- Evenly split
   8- Don’t know
   9- Prefer not to answer

90. Are you a member of an intercollegiate/varsity sports team?
   1- Yes
   2- No
   8- Don’t know/ trying out
   9- Prefer not to answer

91. What is your cumulative earned GPA at Penn State?
   1- below 2.25
   2- 2.25 to 2.49
   3- 2.50 to 2.74
   4- 2.75 to 2.99
   5- 3.00 to 3.24
   6- 3.25 to 3.49
   7- 3.50 to 3.74
   8- 3.75 to 4.00
   66- Not applicable – haven't earned a GPA yet
   87- Don’t know
   99- Prefer not to answer

92. Hidden Variable: Current Penn State Campus
   1- Penn State Abington
   2- Penn State Altoona
   3- Penn State Beaver
   4- Penn State Berks
   5- Penn State Brandywine
   6- Penn State DuBois
   7- Penn State Erie, The Behrend College
93-103. Campus-specific questions

Thank you for participating in this survey.