

Overview

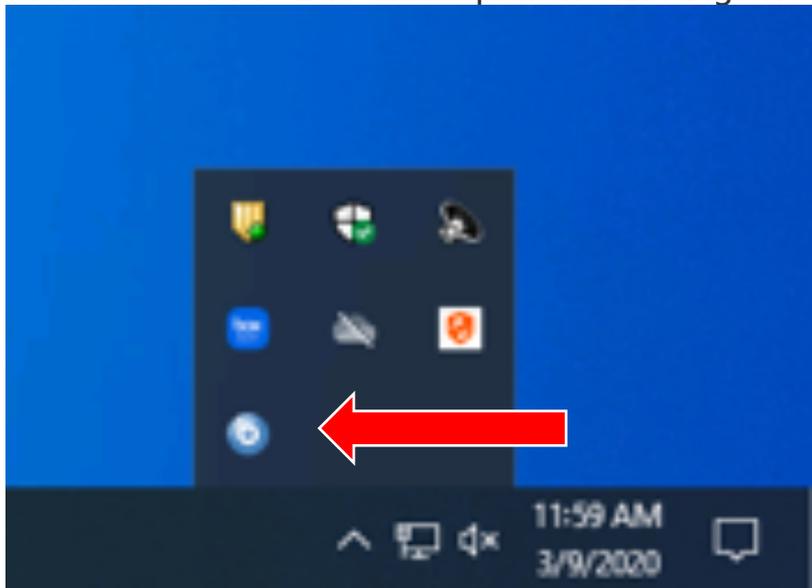
Penn State Student Affairs utilizes the IBM BigFix Self-Service application to allow end-users to install frequently requested software onto their computer on their own without needing administrative rights. To install one of the available software offers, please refer to the instructions below.

How to Install Software via the IBM BigFix Self-Service Application

1. Open the **IBM BigFix Self-Service application**

On your computer, on the bottom right near the clock, click the **UP** arrow as shown below to expand your taskbar to reveal the **blue B** icon.

Click on the **blue B** icon to open the IBM BigFix Self-Service Application

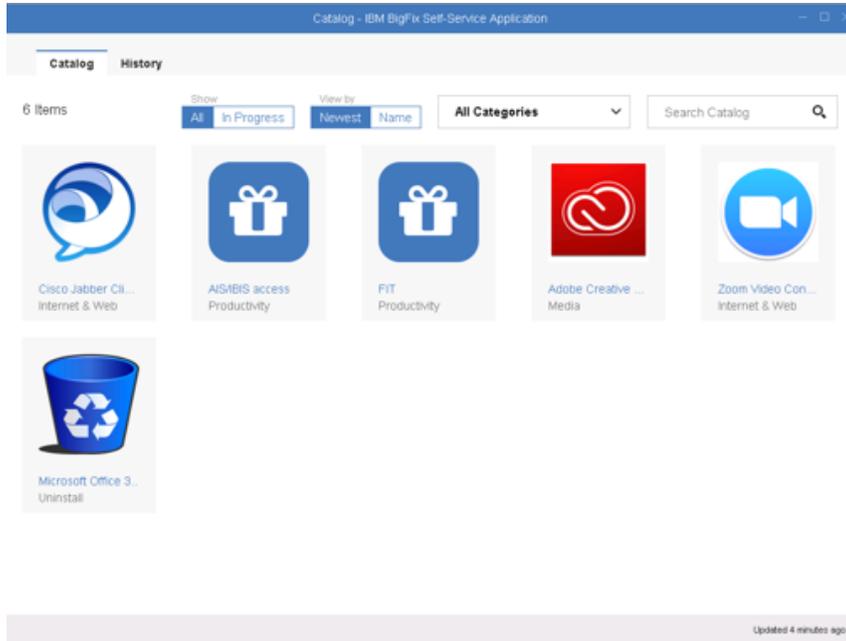


If you are a Mac user, click on the **blue B Logo** icon to open the IBM BigFix Self-Service Application on the top right of your screen



2. Install software from the **IBM BigFix Self-Service application**

- a. In the Catalog tab, the list of available software to install will appear. You can search or scroll the list of available software. The History tab will reveal any software previously installed via the IBM BigFix Self Service application.



- b. Click on any software offer and then click the **Get** button on any software offer to have it installed on your system.
- c. Once initiated, the Get button will show the current status of the software installation. The installation of the software is complete when the button turns green and shows **Completed**

