Parent & Family Resources 2
Welcome from the Vice Presidents 3
Message from the Parents Program 4
Parents & Families Weekend 4
Get Involved 5
The First Year 5
Penn State First-Year Learning Outcomes 6
Partnering with Penn State 7
Key Dates: 2018-19 Academic Year 8
New Student Arrival Checklist for Parents & Families 9

Academic Life 10
Orientation 11
Academic Overview 11 — 12
Academic Colleges 12
Academic Advising 13
Academic Resources 14 — 15

Money Matters & Technology 16
Access to Student Information 17
LionPATH 18
Money Matters 19
Student Financial Aid 20
id+ Card 21 — 22
Technology 22 — 23

Health & Safety 24
Health Promotion & Wellness 25
High-Risk Drinking 25 — 27
Alcohol & Drug Laws 28 — 30
University Health Services 31 — 33
Student Rights & Responsibilities 34 — 35
Penn State Police & Public Safety 36 — 39

Campus Life 40
Student Affairs 41 — 43
Campus Recreation 44
Arts & Entertainment 45
Housing, Food Services & Residence Life 46 — 51

University Resources 52
Transportation & Parking 53
Quick Reference Guide 54 — 55
Contact Information 56 — 57
Talk Like a Penn Stater 58
Parent & Family Resources
Dear Parents & Family Members —

A student’s success depends on many things. It depends on deep commitment and a clear sense of purpose, a desire to take responsibility and make good choices, and an openness to learn from mistakes and embrace new challenges. In the most fundamental ways, a student’s success depends on the student. It comes from within.

But a student’s success also depends on the support and encouragement of others. It depends on University programs and services designed and implemented with student success in mind. It depends on the support and love of parents and family members. It depends on you and us and so many others, and it requires our collective willingness, in just the right moment, to simply let go.

We want all Penn State students to have the opportunity to succeed. We want them to experience the excitement of discovery in their academic and personal pursuits, to learn, to grow, to find their life’s path and purpose, to take responsibility for themselves and others. And we want them to do so safely and securely; challenged by the experience, but nurtured through it, too.

We cannot achieve that ambition without your direct involvement and contribution. Please participate in as many Parents Program activities and opportunities as time allows. Let us know what we can do for you. Tell us about your experience at Penn State. Help us be the very best we can.

With all of us working together, Penn State will remain among the finest universities in the land. Together, our students—all of them—will have every good chance to succeed. They and we should expect nothing less.

Sincerely,

Rob Pangborn
Vice President and Dean for Undergraduate Education

Damon Sims
Vice President for Student Affairs

INTEGRITY: We act with integrity and honesty in accordance with the highest academic, professional, and ethical standards.

RESPECT: We respect and honor the dignity of each person, embrace civil discourse, and foster a diverse and inclusive community.

RESPONSIBILITY: We act responsibly, and we are accountable for our decisions, actions, and their consequences.

DISCOVERY: We seek and create new knowledge and understanding, and foster creativity and innovation, for the benefit of our communities, society, and the environment.

EXCELLENCE: We strive for excellence in all our endeavors as individuals, an institution, and a leader in higher education.

COMMUNITY: We work together for the betterment of our University, the communities we serve, and the world.
Welcome to the Penn State family!

Coming to college is a big transition for your student, but it is a transition for your family as well. We recognize the investment you have made to get your student this far. We also recognize the commitment you have to your student’s success. At Penn State, we believe that student success is enhanced when parents and family members engage in an effective working partnership with the University.

Students will experience great success and many challenges as they begin their time in college. Understanding how to best support your student can provide its own set of challenges to families. The Parents Program is here to support you by:

- Serving as a resource for information and referrals
- Enhancing parent and family involvement opportunities
- Providing information about the student experience
- Communicating regularly with parents and families

The Parents & Families Guide is one of the main sources of information to assist you in supporting your student during their years at Penn State. Inside you will find helpful information about the college transition process; community standards and policies; academic requirements and services; opportunities and resources for student engagement beyond the classroom; and information about important student support services. In addition, our website provides access to additional information and links to key offices throughout the University and our regular email newsletters will keep you up to date on happenings in and around campus.

Our staff is available to help answer your questions, make referrals, and provide timely information to assist you. Should you have additional questions or you want to learn more about volunteer opportunities available for parents and family members, we encourage you to visit the Parents Program website or contact our office.

We look forward to partnering with you!

Cynthia Hill, M.Ed.
Director, Penn State Parents Program

---

**Parents & Families Weekend**

**You’re Invited!**

**October 19 - 21, 2018**

Join us for a special weekend designed just for you including a variety of campus-wide events and family-friendly programs. A preliminary schedule of events will be available in August.

Registration begins August 15.

parents.psu.edu/parents-families-weekend
New Parents & Families Welcome Activities

We are eager to welcome you to campus. Stop by a welcome event to meet our staff and parents of current students while getting answers to any lingering questions you may have.

Summer Semester:
Sunday, June 24, 2018
Information Table
Polлок Housing Area
9:00 a.m. – 3:00 p.m.

Fall Semester:
Friday, August 17 & Saturday, August 18, 2018
Information Tables
Table 1: Curtin Road in front of Shields Building
Table 2: Polлок & Shortlidge Intersection
Time: 10:30 a.m. – 4:00 p.m.

Spring Semester:
Saturday, January 5, 2019
Parents and Families Reception
HUB-Robeson Center, Room TBD
Time TBD

Get Involved
Parents Council
The Penn State Parents Council is a representative group of University Park parents and family members who make a commitment to volunteer their time and to share knowledge and expertise across a range of initiatives and programs. Additionally, the Parents Council acts as an advisory group working in close collaboration with the Parents Program to help undergraduate parents, families, and students foster a positive and lasting connection to Penn State. Applications for the Parents Council are available in October and new members are selected through an interview process.

Parent Ambassadors
Parent Ambassadors serve as parent representatives for a number of University events and programs for new and continuing students, parents, and family members at the University Park campus and various geographic locations. Ambassadors enhance university outreach efforts by sharing their time and unique perspectives as current Penn State parents. Ambassador opportunities include: prospective student events, Parents & Families Weekend, on-campus welcome events, and Student Send-Off events near your hometown. Applications for Parent Ambassadors are available in January.

The First Year

Your student’s first year at Penn State will be a transition for the entire family. At Penn State, we use the First-Year Learning Outcomes to guide our work to support new students in this transition. New Student Orientation will introduce you and your student to the tools and resources that will help to set them up for success.

Parents and family members are a critical part of the support network for students. You may be wondering what you can do to enhance your student’s success at Penn State. We hope this guide will serve as a resource to help you navigate the first year.

Understanding the First College Year
Your student’s first year of college may be emotional for both you and your student. Families who understand the cycle of the academic year can better help their student to better navigate important decisions and challenges.

The First Weeks – A New World
Students are experiencing college life for the first time. They are excited to explore both academic and cocurricular opportunities and are trying to make connections with other students, staff, and faculty. Students may be:

- Excited and apprehensive
- Exploring new freedoms
- Learning to manage new responsibilities
- Feeling homesick and lonely
- Trying to find their place socially
- Anxious about new academic challenges

Mid-Semester – Reality Check
Classes are in full swing. Early assignments and exams have been returned and students may be surprised (either pleasantly or unpleasantly) by their grades. Students start to realize that friends from the first few weeks may or may not stick around. The roommate honeymoon may end. Students may be:

- Questioning academic abilities and choices
- Adjusting study habits and time management skills
- Wondering if they fit in socially
- Seeking opportunities to become involved
- Dealing with consequences of poor decision-making
- Selecting appropriate courses for next semester
End of First Semester – Information & Stress Overload
Students are sorting out how to approach their first final exam period as the first semester winds down. The realization that academic work in college is much harder than high school has set in for many. For those who have procrastinated or stumbled in the early months, the pressure is now a reality. Students who have joined various student organizations may have increased end-of-semester commitments. Students may be:

- Anxious about adequately preparing for final exams
- Finding it more difficult to get along with their roommate
- Overwhelmed by their commitments
- Questioning their decision to attend college
- Excited or apprehensive to head home for break

Home for Breaks – New Expectations
The first break is welcomed by most students (and families) and they are usually eager to return home. They look forward to the comforts of home, privacy, reconnecting with friends, and some much needed rest. Tensions over curfews and family expectations can happen at this time. Communicating expectations in advance and keeping a sense of humor can help families enjoy this longer visit home.

Second Semester – A New Beginning
While a new semester is a fresh start, it is heavily influenced by the experience students had their first semester and during break. Some students will enjoy being home and reconnecting with their families and friends, which may make it harder to return, while others experience challenges at home that make them excited about being back on campus. First semester grades and confidence in the friendships they established last term also influence their excitement or apprehension about the start of the new semester. During second semester students may be:

- Feeling a renewed interest in opportunities to make friends
- Getting more involved in cocurricular activities
- Finding a balance between academic and social commitments
- Thinking about living arrangements and roommates for the next year
- Contemplating their academic interests, strengths, and major
- Exploring internship and opportunities for summer break


Penn State First-Year Learning Outcomes
The First-Year Learning Outcomes were created to improve student success by increasing academic and social integration into the University. The vision that Penn State has for each student is highlighted in these Learning Outcomes. We hope that your student has successfully completed these outcomes by the end of their first year.

- Understand and meet academic expectations; engage in active learning and use effective time management to balance academic work with extra-curricular activities.
- Learn about the value of higher education to both society and to individuals; appreciate the value of the General Education curriculum and the worth of lifelong learning and scholarship.
- Be familiar with student services and academic resources on campus; actively use those resources and interact with staff.
- Engage with faculty in and outside of the classroom.
- Interact effectively with peers in social settings, and through educationally purposeful student activities.
- Refine short-term and long-term academic goals; learn about career management; establish more specific career goals.
- Achieve a higher competency in writing, note-taking, active reading, critical thinking and quantitative reasoning to be able to master college-level work.
- Expand knowledge of human diversity and cultural competence; effectively interact with others.
- Engage in activities leading to improved personal health and fitness; learn about making responsible decisions in a college environment.
- Be a positive and contributing member of the Penn State community; engage in community service activities; develop an understanding of sustainability and how to incorporate sustainable behaviors in daily activities.

In addition to these Learning Outcomes, students will work towards achieving Penn State’s General Education Learning Objectives. Learn more at: gened.psu.edu/learning-objectives.

Approved by: The Pennsylvania State University First Year Experience Committee, April 2005.
Partnering with Penn State

We recognize and appreciate the important role that you have played in the life of your student prior to arriving at Penn State. We want this role to continue by cultivating an effective partnership during your student’s college career even as your role changes to that of a coach or advisor.

Your Student’s Responsibility

At Penn State, we expect our students to:

- Become increasingly responsible for their own actions including their academic and social decisions
- Abide by community standards
- Explore the educational opportunities available, select a major in which they will succeed and enjoy, and put forth their best efforts in the classroom
- Take advantage of the tremendous array of opportunities outside of class by choosing meaningful ways to become active citizens on campus and in the broader community

Penn State’s Role

Penn State aims to:

- Be a student-centered research university
- Have faculty, staff, and administrators that strive to support our students both in and out of class
- Provide the necessary resources and support services to enhance student success
- Take an active role in meeting this goal through general outreach and communication to our parents and family members

Your Role

Many incoming college students see their family members as trusted coaches and sources of support, which is not likely to change when they begin their Penn State career. Students need you to support their growth, development, independence, and to also be a stable force in their ever-changing world.

1. Support Student Autonomy

Young adulthood is a time when your relationship changes from an adult-to-child relationship to an adult-to-adult relationship. Support your student’s autonomy by actively redefining your relationship, relinquishing unnecessary control, and encouraging personal responsibility and problem-solving.

2. Stay Connected

Expect that your student will not respond to all of your contacts whether by phone, email, or even “snail” mail, but know that they appreciate hearing from you.

3. Embrace Exploration

Your student is experiencing new viewpoints and perspectives that may challenge prior belief systems. Allow them to explore ideas without being judgmental. Understand that changes in viewpoints, behavior, dress, eating and sleeping habits, and relationships with family members are all to be expected. However, if you suspect that some of these changes may be signs of bigger problems, trust your instincts. Your student may need you to refer them to the appropriate resources described in this Guide for help.

4. Be Knowledgeable about Campus Resources

Utilize the resources available in this guide, the Parents Program website, and email newsletters. By acting as a referral source for your student, you can demonstrate that you are interested in your student’s life at the University, and at the same time, empower your student to solve their own problems.

5. Continue Difficult Conversations

You still have influence on your student’s behavior. In college, your student will have to make their own decisions about what time to get up in the morning, when to study, when to exercise, which organizations to join, what to eat, whether or not to drink alcohol, and whether or not to engage in romantic relationships. Although you cannot force your student to behave as you would want them to, parents can create an atmosphere of open communication by listening and sharing family expectations.

6. Recognize the Challenges

The first year of college can be full of indecision, insecurities, disappointments, and, most of all, mistakes. It’s also full of discovery, inspiration, good times, and exciting people. The reality is that there are times in college when your student might experience all of the above, which is normal and to be expected.

7. Expect Change and Trust Your Student

Your student will change, and so will you. College and the experiences associated with it can affect changes in social, vocational, and personal behavior. These changes are natural and inevitable. They can also be inspiring or challenging. You can’t stop change; you may never understand it; but you can accept it and support your student’s decisions. Trust your student and trust the job you have done in getting them to this point.

# Key Dates: 2018-19 Academic Year

<table>
<thead>
<tr>
<th>Event</th>
<th>Summer Session II 2018</th>
<th>Fall 2018</th>
<th>Spring 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition Bill Arrives</td>
<td>Begins May 1</td>
<td>Begins August 1</td>
<td>Begins December 3</td>
</tr>
<tr>
<td>(to student’s email account)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Student Arrival Day ¹</td>
<td>June 24</td>
<td>August 17 - 18</td>
<td>January 5</td>
</tr>
<tr>
<td>Welcome Week</td>
<td>June 24 - 26</td>
<td>August 18 - 25</td>
<td>January 5 - 12</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>June 27</td>
<td>August 20</td>
<td>January 7</td>
</tr>
<tr>
<td>Drop Period ²</td>
<td>June 27 - June 28</td>
<td>August 20 - 25</td>
<td>January 7 - 12</td>
</tr>
<tr>
<td>Add Period ²</td>
<td>June 27 - June 29</td>
<td>August 20 - 26</td>
<td>January 7 - 13</td>
</tr>
<tr>
<td>Holiday</td>
<td>Holiday: No Classes</td>
<td>Holiday: No Classes</td>
<td>Holiday: No Classes</td>
</tr>
<tr>
<td></td>
<td>Independence Day</td>
<td>Labor Day</td>
<td>Martin Luther King Day</td>
</tr>
<tr>
<td></td>
<td>July 4 (observed)</td>
<td>September 3</td>
<td>January 21</td>
</tr>
<tr>
<td>Parents &amp; Families Weekend</td>
<td>n/a</td>
<td>October 19 - 21</td>
<td>n/a</td>
</tr>
<tr>
<td>Residence Halls Close</td>
<td>n/a</td>
<td>November 17 at 10:00 a.m.</td>
<td>March 2 at 12:00 p.m.</td>
</tr>
<tr>
<td>Semester Break</td>
<td>n/a</td>
<td>Fall Break: No Classes</td>
<td>Spring Break: No Classes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>November 18 - 24</td>
<td>March 3 - 9</td>
</tr>
<tr>
<td>Residence Halls Open</td>
<td>n/a</td>
<td>November 23 at 3:00 p.m.</td>
<td>March 10 at 10:00 a.m.</td>
</tr>
<tr>
<td>Late Drop Ends ²</td>
<td>July 31</td>
<td>November 9</td>
<td>April 5</td>
</tr>
<tr>
<td>Withdrawal Deadline</td>
<td>August 8</td>
<td>December 7 at 5:00 p.m.</td>
<td>April 26 at 5:00 p.m.</td>
</tr>
<tr>
<td>Classes End</td>
<td>August 8</td>
<td>December 7</td>
<td>April 26</td>
</tr>
<tr>
<td>Study Day(s)</td>
<td>August 9</td>
<td>December 8 - 9</td>
<td>April 27 - 28</td>
</tr>
<tr>
<td>Final Exams</td>
<td>August 10</td>
<td>December 10 - 14</td>
<td>April 29 - May 3</td>
</tr>
<tr>
<td>Residence Halls Close</td>
<td>August 11 at 12:00 p.m.</td>
<td>December 15 at 4:00 p.m.</td>
<td>May 5 at 4:00 p.m.</td>
</tr>
<tr>
<td>Commencement</td>
<td>August 11</td>
<td>December 15</td>
<td>May 3 - 5</td>
</tr>
</tbody>
</table>

¹ New international students will arrive several days prior to this date.
² These dates apply to full semester courses.
New Student Arrival Checklist for Parents & Families

We know there is a lot on your mind; here is a checklist to help you and your student to prepare for the semester.

Reminders for Your Student

Completing the “New Student Checklist”
- Remind your student to complete the New Student Checklist found in the student NSO Guide. It contains many helpful things for students to do after NSO and before their arrival to campus.

Paying the Tuition Bill (page 19)
- All students must sign the Financial Responsibility Agreement in LionPATH prior to enrolling in classes every semester.
- If you plan to view and pay your student’s tuition bill, your student first needs to grant you parent/family “Authorized Payer Access” in LionPATH (page 18).
- An email is sent when the tuition statement is ready. Fall semester bill is due mid-August, Spring semester due mid-December. To plan for future semesters, please refer to: tuition.psu.edu.

Submitting Healthcare Information (page 32)
- All incoming students must submit proof of immunization to University Health Services prior to NSO. Visit the UHS website for instructions: http://studentaffairs.psu.edu/health/.
- All students will be asked to submit proof of health insurance in LionPATH. (Students without health insurance can purchase it through Penn State.)
- Your student should know their current and maintenance prescription medications. Consider transferring any prescriptions to the University Health Services Pharmacy.
- Make a copy of any insurance and prescription cards for your student to take to school.

Preparing for Move-In Day
Remind your student to do the following in advance to make their first few days at Penn State go more smoothly.
- View room assignment and roommate information at eliving.psu.edu
- Contact roommates to make introductions and discuss what to bring
- Read about what to pack and what to leave behind at arrival.psu.edu

- Map out the location of classes: map.psu.edu
- Explore purchasing or renting textbooks (can be ordered online, bundled, and picked up) through the Penn State Bookstore: psu.bncollege.com
- Review move-in procedures; print out parking information at arrival.psu.edu
- Add funds to student’s LionCash+ account: idonline.psu.edu
- Add their cell phone number to the PSUAlert system at psualert.psu.edu to receive text and/or voice alerts
- Grant parent Delegated Access in LionPATH to view class schedule, grades, etc. (page 18)

Reminders for Parents & Families

Connecting with the Penn State Parents Program
- Sign up to receive emails from the Parent & Family Experience portal: psu.campusesp.com
- Consider volunteering for the Parents Program: parents.psu.edu/get-involved
- Connect with Penn State and the Parents Program social media (page 4)

Make plans for Parents & Families Weekend
October 19-21, 2018
- Reserve lodging; hotels fill up quickly
  - Parents Program Transportation and Lodging: parents.psu.edu/visit
  - The Nittany Lion Inn and The Penn Stater: pennstatehotels.com
  - Visitor’s Bureau: visitpennstate.org

General Topics for Discussion
- Encourage your student to participate in Welcome Week activities: welcomeweek.psu.edu
- Discuss campus safety and decisions regarding alcohol and drug use (pages 25-27)
- Discuss time management, study skills, and mutual expectations for staying in touch
- Talk about and plan how your student will finance their education
- Provide reminder of life skills (including doing laundry, managing bank account, eating well, etc.)
- Remind your student to check their Penn State e-mail account frequently. University offices or departments will communicate important information to the student’s Penn State email address (…..@psu.edu)
Academic Life
Orientation

Student Orientation & Transition Programs
814-865-4178
orientation.psu.edu

Student Orientation and Transition Programs provides programming for new and continuing Penn Staters. Our programs also support the parents and family members of new students. We focus on facilitating successful academic, social, and personal transitions to Penn State. We do this through programs such as: Change-of-Campus Welcome, New Student Orientation, Transfer Student Orientation, and Welcome Programs.

Current students serve as members of our Orientation Team. Our staff support new students and their families at each step of their transition to Penn State.

Hello, and welcome to NSO!

The host of your NSO program is ________________________________.

Their email is ______________________ @psu.edu.

Academic Overview

The Penn State Degree
The Penn State undergraduate degree is constructed of General Education, major degree requirements, and other academic experiences such as minors, internships, or undergraduate research. All three components together help students develop a solid foundation upon which they build a breadth of skills as well as depth of knowledge in a content area.

General Education Requirements
Connecting career and curiosity, the General Education curriculum provides the opportunity for students to acquire transferable skills necessary to be successful in the future and to thrive while living in interconnected contexts. For additional information, visit gened.psu.edu.

<table>
<thead>
<tr>
<th>Foundations</th>
<th>Credits</th>
<th>Objective</th>
</tr>
</thead>
<tbody>
<tr>
<td>Writing and Speaking (GWS) (C or better required)</td>
<td>9</td>
<td>Communicate clearly in both writing and speaking for a wide variety of settings and audiences</td>
</tr>
<tr>
<td>Quantification (GQ) (C or better required)</td>
<td>6</td>
<td>Develop proficiency in working with numbers and logic in solving real-world problems</td>
</tr>
<tr>
<td>TOTAL</td>
<td>15</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Knowledge Domains</th>
<th>Credits</th>
<th>Objective</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural Sciences (GN) (C or better required)</td>
<td>9</td>
<td>Build knowledge of foundational scientific principles and develop skills to make informed judgments about scientific information and arguments</td>
</tr>
<tr>
<td>Arts (GA)</td>
<td>6</td>
<td>Explore or create works of art and be familiar with the role that the arts play as expressions of the cultural values of society and the human condition</td>
</tr>
<tr>
<td>Humanities (GH)</td>
<td>6</td>
<td>Explore works of cultural expression to broaden the understanding of diverse ways of experiencing the self and society</td>
</tr>
<tr>
<td>Social and Behavioral Sciences (GS)</td>
<td>6</td>
<td>Analyze forces that influence human behaviors and explore perspectives and methodologies for analyzing complex social issues</td>
</tr>
<tr>
<td>Health and Wellness (GHW)</td>
<td>3</td>
<td>Expand theoretical and practical knowledge about physical and psychosocial well-being of individuals and communities</td>
</tr>
<tr>
<td>TOTAL</td>
<td>30</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integrative Studies</th>
<th>Credits</th>
<th>Objective</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inter-domain or Linked courses (these credits may also satisfy a Knowledge Domain requirement)</td>
<td>(6)</td>
<td>Synthesize knowledge across multiple domains and identify linkages between existing knowledge and new information</td>
</tr>
<tr>
<td>TOTAL</td>
<td>30</td>
<td></td>
</tr>
</tbody>
</table>
Major Requirements
Requirements differ for each major and in each academic college. Generally, major requirements include prescribed courses (all students in the major take), additional courses (students choose from a select list), and supporting courses (students choose to fit individual interests and goals). Students are encouraged to work with an academic adviser to clearly understand the specific requirements of majors of interest. General Education requirements may be partially incorporated into the requirements of a program. Bachelor of Arts (BA) degrees have additional requirements including world language, BA fields, and other cultures.

Other Requirements
Depending on the college and major, a degree program may also include world language proficiency, internship experience, human diversity courses, and/or electives.

Declaring a Major
There are more than 160 majors offered at Penn State. Most students will declare a major in their second year. Most majors at Penn State require a minimum cumulative grade-point average (CGPA) of 2.00 and third-semester standing for entrance. Some majors have additional requirements for entrance, such as stronger academic records, completion of specific courses, or demonstration of special talent. A few majors have more applicants than can be accommodated because of space, faculty, or other resource limitations and are under administrative enrollment control.

To be eligible for entrance to majors with enrollment control, students must be enrolled in the college offering the major or in the Division of Undergraduate Studies, be within a designated credit window, complete the required courses, and have the minimum CGPA required for the intended major. Other requirements may also apply.

Students are strongly encouraged to work closely with an academic adviser and to review the specific entrance criteria for intended majors at bulletins.psu.edu. Policy P-5: Administrative Enrollment Controls for Undergraduate Majors can be viewed at undergrad.psu.edu/aappm by searching P-5. Current administrative enrollment controls can be viewed at advising.psu.edu/administrative-enrollment-controls.

Academic Colleges
Penn State grants degrees in majors housed within academic colleges. University Park campus is home to twelve of Penn State’s academic colleges. Students should consider both the overall perspective of the academic college as well as the particular major when making decisions about academic direction. All first-year students are enrolled in an academic college or in the Division of Undergraduate Studies.

- **College of Agricultural Sciences** applies life sciences and business principles to managing the environment and its resources. agsci.psu.edu
- **College of Arts and Architecture** refines students’ creative talents and commitment to performance, design, and the visual arts. artsandarchitecture.psu.edu
- **Smeal College of Business** focuses on gathering, analyzing, and processing information for decision-making in the business world. smeal.psu.edu
- **Donald P. Bellisario College of Communications** focuses on mass media’s functions, responsibilities, changes, and impact on society. bellisario.psu.edu
- **Division of Undergraduate Studies** enrolls and advises students who are exploring majors in multiple academic colleges. dus.psu.edu
- **College of Earth and Mineral Sciences** focuses on the earth, the environment, and energy resources through study of the earth sciences. ems.psu.edu
- **College of Education** focuses on learning processes and challenges and develops knowledge and skills in a content area to teach and counsel others. ed.psu.edu
- **College of Engineering** focuses on the application of mathematical and physical science principles to solve technical and societal problems. engr.psu.edu
- **College of Health and Human Development** seeks to improve human health and well-being through the study of science, business, and social and psychological sciences. hhd.psu.edu
- **College of Information Sciences and Technology** applies technology and teamwork principles to solving problems. ist.psu.edu
- **College of the Liberal Arts** develops knowledge in the social sciences, humanities, and languages, and builds critical thinking, complex reasoning, communication, and writing skills. la.psu.edu
- **College of Nursing** develops professional and technical skills in health care. nursing.psu.edu
- **Eberly College of Science** develops knowledge in the mathematical, physical, and life sciences as well as skills in scientific research. science.psu.edu
Academic Advising at Penn State

Penn State students receive academic advising from professional and/or faculty advisers. Students can find their assigned adviser's contact information in Starfish, the University's online advising platform, at sites.psu.edu/starfishinfo.

Academic advising contacts at Penn State are initiated by students. Students are encouraged to meet with their assigned adviser at least once a semester and as often as needed to successfully plan and manage their goals. Students are encouraged to seek a partnership with their assigned adviser to help them be intentional about the educational opportunities available.

Academic advisers are prepared to:

- Help students identify and achieve academic goals
- Promote intellectual discovery
- Encourage students to engage in both in- and out-of-class educational opportunities
- Encourage students to become self-directed learners and decision makers

For additional information: advising.psu.edu

Academic Integrity

The University expects students to pursue their academics in an honest and ethical manner. Penn State takes violations of academic integrity very seriously. Please refer to page 36 for more information.

Contacting Instructors

Students are expected to contact instructors if they have questions or concerns about course content, policies, or academic performance. College instructors are available during their office hours or by appointment. Office hours are typically listed on the course syllabus (an outline of the course content, expectations, and grading basis). Family members should not contact instructors or academic advisers directly.

Transferring Credit to Penn State

A student who does advanced work in a secondary school may earn credit through the Advanced Placement (AP) or International Baccalaureate (IB) exams, which are based on college-level study, depending on the grade earned on the exam and the level of the exam taken. A-Level exams are also a possibility for international students. Penn State students may also transfer credits from courses taken at another institution in order to meet degree requirements. When awarded, all transfer credits are recorded on the student's transcript, but no grade is recorded, and the student's grade-point average is not affected. Students should discuss with a college adviser the applicability of transfer course credit toward their intended degree. Additionally, because there is a lower- and upper-division tuition differential, students should contact the Office of the Bursar (page 19) for help in determining the potential impact of transfer credits on their tuition.

### Academic Advising Centers

<table>
<thead>
<tr>
<th>College</th>
<th>Address</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agricultural Sciences</td>
<td>101 Agricultural Admin. Bldg.</td>
<td>814-865-7521</td>
</tr>
<tr>
<td>Arts &amp; Architecture</td>
<td>104 Borland Bldg.</td>
<td>814-865-9523</td>
</tr>
<tr>
<td>Business</td>
<td>202 Business Bldg.</td>
<td>814-863-1947</td>
</tr>
<tr>
<td>Communications</td>
<td>204 Carnegie Bldg.</td>
<td>814-865-1503</td>
</tr>
<tr>
<td>Division of Undergraduate</td>
<td>Grange Bldg. Lobby</td>
<td>814-865-7576</td>
</tr>
<tr>
<td>Sciences</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Earth &amp; Mineral Sciences</td>
<td>14 Deike Bldg.</td>
<td>814-863-2751</td>
</tr>
<tr>
<td>Education</td>
<td>228 Chambers Bldg.</td>
<td>814-865-0488</td>
</tr>
<tr>
<td>Engineering</td>
<td>208 Hammond Bldg.</td>
<td>814-863-1033</td>
</tr>
<tr>
<td>Health &amp; Human Development</td>
<td>5 Henderson Bldg.</td>
<td>814-865-2156</td>
</tr>
<tr>
<td>Information Sciences &amp;</td>
<td>104 IST Bldg.</td>
<td>814-865-8947</td>
</tr>
<tr>
<td>Technology</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Liberal Arts</td>
<td>See advisers by major/minor at la.psu.edu</td>
<td>814-865-2545</td>
</tr>
<tr>
<td>Nursing</td>
<td>210 Nursing Sciences Bldg.</td>
<td>814-863-2229</td>
</tr>
<tr>
<td>Science</td>
<td>225B Ritenour Bldg.</td>
<td>814-863-3889</td>
</tr>
<tr>
<td>Health Professions</td>
<td>225B Ritenour Bldg.</td>
<td>814-863-3889</td>
</tr>
<tr>
<td>Pre-Law</td>
<td>Grange Bldg. Lobby</td>
<td>814-865-7576</td>
</tr>
</tbody>
</table>
Grades & Grade-Point Equivalents

<table>
<thead>
<tr>
<th>Quality of Performance</th>
<th>Grade</th>
<th>Grade Point Equivalent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent: Exceptional achievement</td>
<td>A</td>
<td>4.00</td>
</tr>
<tr>
<td></td>
<td>A-</td>
<td>3.67</td>
</tr>
<tr>
<td>Good: Extensive achievement</td>
<td>B+</td>
<td>3.33</td>
</tr>
<tr>
<td></td>
<td>B</td>
<td>3.00</td>
</tr>
<tr>
<td></td>
<td>B-</td>
<td>2.67</td>
</tr>
<tr>
<td>Satisfactory: Acceptable</td>
<td>C+</td>
<td>2.33</td>
</tr>
<tr>
<td>achievement</td>
<td>C</td>
<td>2.00</td>
</tr>
<tr>
<td>Poor: Minimal achievement</td>
<td>D</td>
<td>1.00</td>
</tr>
<tr>
<td>Failure: Inadequate</td>
<td>F</td>
<td>0.00</td>
</tr>
<tr>
<td>Academic dishonesty</td>
<td>XF</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Items to Know:
SGPA = Semester Grade-Point Average
CGPA = Cumulative Grade-Point Average
Dean's list = 3.50 SGPA
Minimum acceptable = 2.00 CGPA

Minimal competitive CGPA at application:
- Undergraduate internships 3.00
- Medical school 3.50
- Law school 3.33

For information about medical school and other health professions, visit science.psu.edu/premed.

For more information about law school, visit dus.psu.edu/prelaw.

Academic Resources

Penn State Learning
814-865-1841
pennstatelearning.psu.edu

Penn State Learning provides instructor-approved, on-campus tutoring and guided study groups that are covered by tuition to currently enrolled undergraduate students. All tutors are students who have recently taken many of the courses they tutor and who are well-equipped to help their peers. At Penn State Learning, students may:
- Drop in or make an appointment to see a math, writing, or world language tutor
- Join face-to-face or online guided study groups for select math, science, statistics, and economics courses
- Interact with an online tutor to get feedback on a writing assignment
- Reserve a study space with screen-sharing technology
- Apply to tutor subjects in which they excel

University Libraries
814-865-6368
libraries.psu.edu

University Libraries offer students a base for a wide array of academic, social, and cultural endeavors. Our collections include 6.3 million titles, 818 online databases, and 115,000 online journals. We provide personalized help with research and projects, online guides, course reserves, comfortable study spaces, disability services, and many other resources. The Knowledge Commons houses multimedia production space, presentation practice rooms, high-tech classrooms, and group study rooms. A fall open house held 9:00 a.m. - 5:00 p.m. September 5 - 6, 2018, introduces students to our services in a fun, festive way.

Penn State Bookstore
HUB-Robeson Center
814-863-0205
psu.bncollege.com

The Penn State Bookstore provides textbooks, supplies, and technology for all courses offered by Penn State. In addition, the bookstore has an extensive selection of school spirit clothing and gifts, greeting cards, gift wrap, cosmetics, and graduation supplies. Our store also offers an extensive general book and magazine department as well as a 60-seat cafe. See ad at the back of this guide on pages 61-63.
The Office of the Vice Provost for Educational Equity serves as a catalyst and advocate for Penn State’s diversity and inclusion initiatives. Educational Equity’s vision is a community that is an inclusive and welcoming environment for all. The following three offices are units within Educational Equity:

**Multicultural Resource Center**  
814-865-1773  
equity.psu.edu/mrc

The Multicultural Resource Center (MRC) provides individual counseling and educational services for undergraduate multicultural students at University Park. MRC counselors work with students on a variety of issues involving University policies and procedures, financial aid concerns, tutoring referrals, strategies for academic success, and assisting targets of bias-motivated incidents so they might find quick resolution and attain their educational goals. MRC staff is dedicated to helping students succeed and graduate from Penn State.

**Office of Veterans Programs**  
814-863-0465  
equity.psu.edu/veterans

The Office of Veterans Programs is organized as a comprehensive, direct-service unit for veterans and Department of Veterans Affairs (DVA) benefits recipients. The office is staffed by five full-time professionals and approximately 20 student veterans who work part-time under the provisions of DVA work-study. The staff and students provide services in three major areas: Outreach, Certification, and General Counseling.

**Student Disability Resources**  
814-863-1807  
equity.psu.edu/sdr

Student Disability Resources (SDR) promotes a welcoming and inclusive environment for students with disabilities. The SDR staff determine reasonable accommodations and services to provide equal access to academics. Examples of accommodations and services may include: extended time for tests, “read aloud” software, sign language interpreting, captioning, and note-taking help. To apply for services, contact SDR to schedule an intake appointment. You will need to provide documentation of your disability.

**Global Programs**  
814-865-7681  
global.psu.edu

Global Programs oversees Penn State’s international activities. In the 21st century, global competence is more vital than ever and Penn State is becoming a truly global university. We seek to create a new generation of global citizens. Global Penn State offers:

- Over 280 study abroad programs in 60 countries. Students can take classes in their major or minor and general education courses. Global Programs offers scholarship funding - the average recipient receives $1,000.
- Services for international students and scholars that include immigration help, a comprehensive orientation, engagement opportunities, and a welcoming environment.
- New and existing partnerships with institutions around the globe. Penn State works with international partners in research and service on world issues.
- Support for faculty including international components in coursework.

**Schreyer Honors College**  
814-863-2635  
shc.psu.edu

The Schreyer Honors College is a top-ranked, University-wide honors college for students of exceptional academic and leadership abilities. The experience is designed to challenge, enrich, and broaden students’ general education through academic excellence, building a global experience, and leadership through service. Entry to the Schreyer Honors College for first-year students is by application and selection. Prior to the start of their sophomore or junior year, Penn State students with a distinguished academic record and nomination from an academic department may apply to become Schreyer Scholars through the Gateway admission process.
Money Matters & Technology
Access to Student Information

Office of the University Registrar
112 Shields Building
814-865-6357
registrar.psu.edu

The Office of the University Registrar is responsible for student academic records and related processes, including: registration, academic transcripts, confidentiality of student records, grade reporting, graduation, diplomas, enrollment verification, and degree audits. Our goal is to provide students with accurate and complete information in a quick and efficient manner.

Student Educational Records
The Federal Family Educational Rights and Privacy Act of 1974—FERPA (also known as the Buckley Amendment)—is the federal law that protects the privacy of student education records and identifies the rights with respect to student education records kept by institutions.

Penn State is committed to maintaining the privacy and confidentiality of the student’s Social Security number. The primary student identification number used to conduct University business is the Penn State ID number (known as PSU ID).

Student Rights Under FERPA
Under FERPA, institutions may not release education records—except under certain circumstances—without written consent from the student. This regulation does not apply to information that the University has identified as directory information (e.g. name, address, phone number, major) unless the student has blocked disclosure of such information. The primary rights of students under FERPA are:

- The right to have some control over the disclosure of information from their education records
- The right to inspect and review their education records
- The right to request the amendment of inaccurate or otherwise inappropriate education records

Parent & Family Rights Under FERPA
When the student reaches the age of 18 or begins attending a postsecondary institution, regardless of age, FERPA rights transfer from the parent to the student. This means that you may not obtain your student’s education records (including grades) without the written consent of your student. Parents may, with the student’s permission, access their student’s grades and other portions of their student’s education record online through LionPATH.

Withhold Directory Information
Under FERPA, an institution is permitted to release directory information (e.g. name, address, phone number, major) without written consent from the student. However, a student has the right to prevent this release. The student must complete and sign the Request to Withhold Directory Information form (found on the Registrar’s website under “Student Forms”) to keep directory information confidential. The signed form must be taken in person or mailed along with a copy of photo identification to the Registrar’s office. It is important to note that withholding directory information has the following consequences:

- Student name/address is excluded from the online directory
- Student name will not appear in the commencement program
- Verification of enrollment, graduation, or degrees awarded will not be provided to third parties, including potential employers
- No information about the student will be released to any person (including the student) on the telephone or via email

Release Directory Information
If a student later wishes to remove the directory hold, the student must complete and sign the Request to Release Directory Information form found on the Registrar’s web site under “Student Forms.” The signed form may be taken in person or mailed along with a copy of photo identification to the Registrar’s office.

Enrollment Verification
Insurance companies, financial lenders, or employers may require proof that a student was or is currently enrolled at Penn State. An enrollment verification provides proof of enrollment, graduation, student status, and other related information.

Currently enrolled students may use the “Enrollment Verification” under “Academic Records” in LionPATH Self Service. The student may print an unofficial copy and mail it to the requesting agency. Or, the student may request an official verification, containing the University Registrar’s signature and University seal on security paper, to be mailed to the specified address via first-class U.S. mail within three business days.

This same function is also available to parents or families through the LionPATH Self Service, but only if their student has granted them delegated access.

Because of the volume of requests received, the University Registrar is unable to complete agency-supplied verification forms. The official University enrollment verification document can be attached to the original agency-supplied form.
LionPATH
public.lionpath.psu.edu

LionPATH is Penn State’s student information system. Students use LionPATH to enroll in classes, view financial aid, pay tuition, check grades, and more.

You can also view your student’s data—such as grades, financial aid and class schedules—by using Delegated Access. In addition, you can pay tuition by using Authorized Payer Access. Delegated Access and Authorized Payer Access are two separate functions within LionPATH. For more information and to view tutorials about Delegated Access and Authorized Payer Access, visit lionpathsupport.psu.edu/parent.

Using Delegated Access
In order for you to access student data in LionPATH, your student must first provide access to you.

Step 1— Provide your student with your email address to receive your activation email. This email will also serve as your Login ID.

Step 2— Once your student has given you access, you will receive an activation email that will contain a Login ID, temporary password, and a link for you to log in and view those areas your student has shared.

Note: If you are a Penn State employee or student, the link to view shared information is a different URL than you may normally use to access LionPATH.

• For staff who are students AND use LionPATH in daily work, use lionpath.psu.edu
• For all staff who have been given Delegated Access by their student, use public.lionpath.psu.edu and click on the “Delegated Access” tab

Delegated Access for Multiple Students
If you have more than one student and both delegate access to you, use the same email address and password to access information shared by each student. The email initiated by the first student will include a temporary password. After you reset your password, emails sent from additional students will not contain a temporary password. When multiple students give you Delegated Access, each of them are listed when you log in; however, you can only view one student’s data at a time.

View & Pay Tuition Using Authorized Payer Access
Your student can give you access to view the Student Account Statement, make payments, enroll in the Installment Payment Plan, and access IRS Form 1098-T by using Authorized Payer Access. Your student grants you access through his/her Student Center in LionPATH. After access is granted, a user ID, temporary password, and login link will be sent to you via email.

Federal law prohibits Penn State representatives from corresponding or speaking about the student’s account with anyone other than the student unless the student has designated the individual as an Authorized Payer.

Authorized Payer Access for Multiple Students
If you have more than one student at Penn State, regardless of campus, you can easily link your students’ accounts. However, each student will need to create a separate user ID for you, and you will receive separate temporary passwords for each student.

To link multiple student accounts:
• Visit public.lionpath.psu.edu and click on the “Authorized Payer Access” tab
• Use your Authorized Payer user ID and password provided by your student to log in
• Navigate to the “Student Links” section on the Payment Gateway dashboard, which will display the name of the student you are currently viewing
• Select “Add New” to link another student account and enter the Authorized Payer user ID and password for that student’s account
• The “Student Links” section in the Account Dashboard will show the names of the linked accounts.
• Click on the student’s name to transfer between accounts without having to log out and then back into the system.

PLEASE NOTE: Access to view and pay tuition is provided when your student grants you Authorized Payer Access in LionPATH. Authorized Payer Access is separate and in addition to Delegated Access that the student grants via LionPATH for academic information.
Money Matters

Office of the Bursar
103 Shields Building
814-865-6528
bursar.psu.edu

The Office of the Bursar is responsible for maintaining student accounts pertaining to acceptance fees, tuition billing, charges, payments, and refunds.

Tuition Statement
Account statements are prepared on a monthly basis. Billing begins in early August for fall semester and early December for spring semester, with a due date on the 22nd of the month. However, this may vary slightly depending on when a student enrolls in classes. Enrollment typically occurs at New Student Orientation.

Students will receive notification via their Penn State e-mail account* when their statement is available to view/pay through the Student Center in LionPATH. Residence hall charges are included on the statement, if applicable. Paper statements are NOT mailed.

*The Office of the Bursar, as well as other Penn State departments, will communicate important information to students through their Penn State e-mail account. It is important that students monitor their PSU email account.

Remind Your Student
- Sign up for eRefund (direct deposit)
- Grant online Authorized Payer access for parents/other individuals (optional). See page 18.
- Grant online Delegated access for parents (optional). See page 18.

Financial Responsibility Agreement
Students must sign a Financial Responsibility Agreement (FRA) prior to enrolling in classes each semester. The FRA is a student’s promise to take responsibility for payment of his or her account.

Paying Tuition
The eCheck option is a fast and convenient method to pay the tuition statement directly from a personal checking account drawn on a U.S. bank. There is no charge to pay by eCheck. Credit card payments (Visa, MasterCard, Discover, or American Express) are also accepted. A service fee will be charged for credit card payments.

If students want to mail a check, a payment stub may be printed and mailed with the payment to Penn State. The payment must be received and posted to the student’s account by the due date on the student’s statement (22nd of the month) to avoid a late fee. Please allow five to seven business days for processing after the payment is received.

Payment Plans
Penn State offers an Installment Payment Plan every semester. Enrollment in the plan allows students/authorized payers to pay 1/3 of the semester charges (tuition, fees, room and meals, if applicable) each month, over a period of three months. Fall semester installment payment due dates are August 22, September 22, and October 22. Spring semester due dates are January 5*, February 22, and March 22. There is a $45 non-refundable enrollment fee per semester, which covers administrative costs. The payments can be made with eCheck or credit card (Visa, MasterCard, Discover, or American Express).

Students/authorized payers can enroll in the plan online once the tuition statement is available. To enroll with 1/3 of the payment, students/authorized payers must complete the enrollment process and make the first payment prior to the first installment due date. Enrolling after the first installment due date will require an initial payment of 2/3 of the balance payable at the time of enrollment. Enrollment in the Installment Payment Plan is not available after the second installment due date.

* Subject to change. Please check the Bursar website for actual installment due dates.

Additional Student Aid
The Anticipated Financial Aid section on a student’s tuition statement reflects the most current known available financial aid. Students with scholarships, grants, or loans that are not reflected on their statement should contact the Office of Student Aid.

Outside Scholarship Information
Many students will receive scholarships from various organizations, agencies, and foundations as they graduate from high school. In order for your student’s tuition statement to reflect these outside awards, it is important to send the scholarship checks as early as possible to the address below. Please include the student’s PSU ID in the memo line.

Student Financial Services
Attn: External Awards
109 Shields Building
University Park, PA 16802
eRefund
For the quickest delivery of a refund, students are encouraged to have their refund electronically deposited into a bank account. eRefund is only available to students. Parents receive ParentPLUS loan refunds by paper check.

Tuition Assessment & Planning
Penn State assesses tuition based on the student’s campus, college, major, residency classification, credit load, and semester classification. Once an undergraduate student completes 59.1 or more total credits (which include credits earned through advanced placement or transferred from another institution), the student is considered to have obtained Junior/Senior status at Penn State. The Board of Trustees approves the tuition and fees for the academic year in mid-July. Tuition rates can be found at tuition.psu.edu. For additional information, please visit bursar.psu.edu.

Office of Student Aid
314 Shields Building
814-865-6301
studentaid.psu.edu

The Office of Student Aid administers all major types of federal, state, and University student financial aid and coordinates multiple funding sources on behalf of sponsoring agencies. The primary sources of student aid funding at Penn State come from federal and state programs.

Applying for Aid
If you and your student have not yet completed the Free Application for Federal Student Aid (FAFSA) on the Web, do so as soon as possible so your student can be considered for financial aid, including grants, scholarships, loans, and work-study. The FAFSA is the only application required to be considered for most need-based aid at Penn State. If you have not yet completed the FAFSA or need to submit corrections, you can do so online at fafsa.ed.gov.

Students need to submit the 2018-19 FAFSA in order to be considered for aid for fall 2018, spring 2019, and summer 2019. Students who are admitted for summer 2018 also need to submit the 2017-18 FAFSA by June 30, 2018, if they wish to be considered for aid for summer 2018.

Student Aid Notification
Students who submit the FAFSA will receive an email notification from our office with information about the types of aid they are eligible to receive.

Federal Direct Subsidized & Unsubsidized Loan
To receive Federal Direct Loans, your student must:
• Submit the FAFSA at fafsa.ed.gov
• Accept the loan in LionPATH
• Sign a Direct Loan Master Promissory Note (MPN) at studentloans.gov
• Complete Entrance Counseling at studentloans.gov

After all steps above have been completed, the Federal Direct Loan will appear as a credit on the student’s bill.

Federal Direct Parent PLUS Loan
The financial aid listed on the Award Summary in LionPATH may not cover all educational costs. As a parent, you may apply for a Federal Direct Parent PLUS Loan. This is a federal loan available only to parents/stepparents of dependent undergraduate students.
Private Alternative Loans
If the PLUS loan is not an option for you, your student can seek additional funding from private alternative loans, which typically require a cosigner.

Scholarships
All students who are offered admission and submit the FAFSA to Penn State are considered for scholarships awarded by the Office of Student Aid. If your student was awarded a scholarship from the Office of Student Aid, it will be listed on the Award Summary in LionPATH. Some academic colleges, campuses, and administrative units require separate applications.

Work Study
All students who submit the FAFSA to Penn State by February 15th and answer “yes” to the question about federal work study are considered for work study. If your student did not receive a work study award, there are many employment opportunities available. You can learn more at [psu.jobs](http://psu.jobs).

Rights & Responsibilities of a Financial Aid Recipient
As a financial aid recipient, it is crucial that your student is well informed about their rights and responsibilities. Be sure your student carefully reviews this important information on our website and understands Penn State’s Satisfactory Academic Progress Standard and what is required of students to remain eligible for student aid.

FAFSA Verification
The Office of Student Aid is required by the federal government to confirm the accuracy of the information submitted on the FAFSA—a process known as verification. If students are selected for verification by Penn State, they will be notified by the Office of Student Aid. This notification will include the specific information needed and a due date. Please respond promptly to any requests from the Office of Student Aid for verification documents to avoid a delay in the processing of student aid. Please do not submit any documents unless you or your student receives a request.

Check Penn State Email Frequently
The Office of Student Aid communicates with students through their Penn State email account. They will also be able to access their student aid information in LionPATH. Be sure to ask your student to share any pertinent student aid information with you or grant you access to their Award Summary in LionPATH.

id+ Card
HUB-Robeson Center, Room 20
814-865-7590
idcard.psu.edu

The id+ Office issues University ID cards to students, faculty, and staff and is the central office responsible for the support of all ID card related services for all Penn State campuses.

Your student is required by University policy to obtain and carry the id+ card at all times. The id+ card is transferable between Penn State campuses. The id+ card is a vital part of life at Penn State, providing easy access to University resources and services, such as library services, access to the residence halls, athletic events, and testing centers. The id+ card is also the mechanism used for accessing the Campus Meal Plan, LionCash+, and PNC Bank (optional) accounts.

LionCash+
LionCash+ is Penn State’s prepaid spending account. It is a safe and easy way for your student to make purchases on campus and around town. LionCash+ provides special discounts and is accepted at over 200 participating locations, including on-campus printing, vending, laundry, and copier machines. LionCash+ is the only accepted payment method for on-campus laundry facilities. To activate your student’s LionCash+ account, simply make an initial deposit online. There are no fees to use the account and balances carry over from semester to semester and from year to year. Upon graduation or withdrawal, your student may request a refund for the balance remaining in their account.

LionCash+ Deposits
Family and friends may deposit funds into a student’s LionCash+ or Campus Meal Plan account online at [idonline.psu.edu](http://idonline.psu.edu) with a MasterCard or Visa branded debit or credit card. Deposits are processed as a standard purchase, not a cash advance, and are processed in real-time so funds are immediately available.

Your student also has the ability to manage LionCash+ and Campus Meal Plan online. Your student can check account balances, review and email transaction history, deactivate a lost or stolen id+ card, and change the Campus Meal Plan level. Your student may also subscribe to the monthly LionCash+ newsletter, which provides updates on new program features, new merchant locations, and special LionCash+ discounts. If your student works on campus, he or she may also sign up for payroll deductions into their LionCash+ account.
How is the id+ card associated with my student’s PNC Bank account?
Through an exclusive banking partnership with PNC Bank, your student may link a PNC checking account to the id+ card so the id+ card can be used to get cash at any ATM. With 12 ATMs and a Customer Service Center on campus, PNC makes banking easy for Penn State students. Plus, PNC’s Virtual Wallet® Student account makes it easy for your student to manage their money. Your student will have free access to their account at more than 7,100 PNC Bank ATMs, online and text message banking, and account alerts that help them keep track of their checking balance. For more information, visit the Customer Service Center inside the id+ Office, 21 HUB-Robeson, call 814-231-1615, or visit pnc.com/psu.

Are the Meal Plan, LionCash+, & PNC Bank accounts linked?
Although all three accounts may be accessed using the id+ card, they are three separate accounts. Technology eliminates the need for your student to carry multiple cards on campus by using one card to access multiple accounts. For example:

- If your student uses the id+ card to make a purchase at any on-campus dining facility or eatery, the funds will be deducted from the Campus Meal Plan account.
- If your student uses the id+ card to make a purchase at an off-campus business, at an on-campus location that is not a Food Service operation such as the Penn State Bookstore, or in an on-campus printer, copier, laundry or vending machine, the funds will be deducted from the LionCash+ account.
- If your student uses the id+ card in an ATM machine to withdraw or deposit money, the transaction will affect the student’s PNC account.

What if the id+ card is lost?
If your student’s id+ card has been lost or stolen, your student should immediately deactivate it online or in person at a Housing Commons Desk or the id+ Office. Deactivating the card will suspend residence hall access, Campus Meal Plan, and LionCash+ account access. If the card is found prior to a replacement id+ card being issued, it may be reactivated online or at the id+ Office within seven days of being deactivated. For IDs not recovered, a new id+ card may be obtained at the id+ Office at the current replacement fee. After hours, your student may obtain a temporary replacement ID at their Commons Desk for a nominal fee until they can visit the id+ Office. New or replacement IDs will be active immediately with access to the student’s residence hall, Campus Meal Plan and LionCash+ account, and fitness membership. Access to tickets for athletic events is not available on the temporary replacement IDs.

Financial Literacy & Wellness Center
814-863-0214
financial literacy.psu.edu
The Financial Literacy and Wellness Center’s mission is to provide students with the ability to use knowledge and skills to manage financial resources effectively for a lifetime of financial wellbeing. Among its many services, the Center offers workshops, seminars, and webinars under the Money Counts: A Financial Literacy Series. The Center also offers personal one-on-one meetings with staff and/or student ambassadors who provide peer-to-peer financial education and resources. In addition to a financial literacy website that includes a wealth of financial information, the Center offers online self-study modules of 22 different topics in financial literacy.

Technology
Penn State IT
pennstateit.psu.edu
Penn State IT ensures students have the technology tools necessary to make the most of their academic careers. Services include University email and calendaring, IT service desks, as well as access to audio/video production facilities through Media Commons. For more information on student technology resources at Penn State, visit the Connect to Tech Student Technology Guide at it.psu.edu/connect-to-tech. To keep up with the latest student-focused technology tips and stories, visit the Click! blog at click.it.psu.edu.

Media & Technology Support Services
Wagner Annex
814-865-5400
libraries.psu.edu/about/departments
Media Tech offers equipment available at no cost to students. Offering cameras, iPads, laptops, video and audio equipment, and more.

Software at Penn State
software.psu.edu
Software at Penn State provides students access to many software applications at discounted prices, including some at no cost – most notably Microsoft Office and Adobe Creative Cloud. Other available titles include Matlab, SAS, EndNote, and more. Requests for additional titles are always welcome.
Penn State Student Systems

Canvas – Learning management system where professors upload course materials, conduct online discussions, and more

eLiving – On-campus housing portal, including roommate assignments and housing lottery process

LionPATH – Student information system to register for classes, check grades, pay bills, and more

Microsoft Outlook – Online student email and calendaring system

myUHS – University Health Services portal to submit immunization records, make an appointment, communicate with doctors, and more

Starfish – Communication portal for academic advisers and instructors

Residential Computing Services (ResCom) rescom.psu.edu

ResCom is the computer technical support service that Penn State Housing offers, free of charge, to students residing in the residence halls at University Park.

How does ResCom help students?
ResCom operates help desks conveniently located in three of the commons areas. Help desks are open evenings during the week and afternoons on the weekend. Students can also make an appointment for in-room, one-on-one service as needed. Technicians are available to assist your student with technical issues they may encounter while using their computer or internet connection. Services include virus and spyware removal, software installation, and diagnosing hardware issues.

Do students need a computer?
Although Penn State does not require your student to have a computer, it is highly recommended that your student brings one to campus. The University provides computer labs with workstations using all three major operating systems, as well as many expensive and necessary programs students need access to while achieving their degree from the University. It is recommended that you check with your student’s academic college for computer recommendations or specifications.

Wireless Access Areas
Wireless is available in most buildings on campus, housing commons buildings, and residence halls. For more information on how to connect to the ITS-provided wireless networks and a map of all their locations, visit wireless.psu.edu.

Residence Hall Room Internet Connection
Visit the ResCom website for detailed step-by-step instructions on how to connect to the residence hall network, located under the “Getting Connected” link.

Antivirus Programs
Students are ultimately responsible for ensuring the security of the computer they use on the Housing network. Additionally, they are responsible for maintaining their computer by keeping it patched, updated, and protected from viruses. Penn State provides Symantec Endpoint Protection, free of charge, for all students. This free antivirus software is available through Penn State’s Information Technology Services at downloads.its.psu.edu. Since most antivirus software that comes with new computers is a limited trial version, it is recommend students install the Penn State provided Symantec Corporate Antivirus to protect their computer. DO NOT install more than one anti-virus program on a computer at the same time. Uninstall an old version first then install the new program.

Downloading Music, Movies & Software
It is illegal to copy or transfer copyrighted material—and that any user who does so may face University or legal sanctions.
Health Promotion and Wellness (HPW) helps students get healthy and stay healthy. The staff and student volunteers provide services and conduct educational programs. HPW provides the following services:

**Brief Alcohol Screening and Intervention for College Students (BASICS)** is a harm-reduction program. BASICS consists of two one-hour sessions conducted by a professional staff person. Students with first-time alcohol violations or an alcohol-related emergency department visit are required to complete the program. The program fee is $250.00. Students who do not have a violation or emergency department visit and wish to participate can take the program for free.

**HIV Testing** is a free and confidential service that includes two educational sessions.

**The Marijuana Intervention Program (MIP)** consists of two individual educational sessions about marijuana. Students who have a violation are required to complete MIP and pay a $250.00 fee. Students who are concerned about their marijuana use and do not have a violation can take MIP for free.

**The Nutrition Clinic** offers free individual nutrition counseling. The dietitians help students with a range of issues.

**Tobacco Cessation** services help students quit smoking using the American Lung Association’s Freedom From Smoking program.

**Wellness Services** help students learn new information and develop healthy behaviors. Trained peer educators deliver the services. Topics include financial wellness, healthy relationships and sexual health, nutrition, physical activity, sleep, and stress.

**Talking with Your Student About Alcohol**

Students preparing to attend college have already taken several steps toward independence. Deciding where to go to college, what career path to pursue, and how to finance an education are all choices on the path to learning how to be an adult. But they are not there yet. College students still need and value their parents’ guidance as they make decisions about their future. One of those decisions is about alcohol use at college and parents are one of the best sources of advice on the issue.

Based on national research about college student drinking, many new students are likely to begin or increase alcohol use during the first six weeks. Even students who did not drink in high school may feel pressure to do so in college. Talk with your student about avoiding underage drinking while in college.

>> Research suggests that students who talk with their parents about alcohol avoidance strategies before they begin the first year of college are more likely to avoid alcohol, limit its use, and spend less time with heavy drinking peers.

**Facts About Alcohol Use Among College Students**

**National**
- 31% of college students meet the criteria for a diagnosis of alcohol abuse
- 1,825 college students between the age of 18 and 24 die each year from alcohol-related injuries
- 599,000 experience a non-fatal, unintentional injury under the influence of alcohol
- 97,000 students are victims of alcohol-related sexual assault or rape each year

**Penn State**
- 47% report engaging in high-risk drinking*
- 66% had to “baby sit” a student who drank too much
- Nearly 6% have been a victim of an unwanted sexual experience
- 51% report blacking out at least once in the last year
- 26% report getting behind in school work

*High-risk, or binge drinking, is defined as having four or more drinks in a two-hour period for women and five or more drinks in a two-hour period for men.
Risky Behaviors Include:
- Underage drinking
- Drinking (or pre-gaming) before going out
- Chugging alcohol, doing shots, and drinking games
- Choosing drinks with higher alcohol concentration

Warning Signs of a Potential Problem:
- Missing work, school, or other responsibilities
- Specific school problems such as poor attendance, low grades, and/or recent disciplinary action
- Drinking in situations that are physically dangerous, including drinking and driving a car
- Having recurring alcohol-related legal problems, such as being arrested for underage drinking or for physically hurting someone while drunk
- Mood changes such as temper flareups, irritability, and defensiveness
- Physical or mental problems such as memory lapses, poor concentration, bloodshot eyes, lack of coordination, or slurred speech

You’re Not Done Yet
Penn State has a wide range of initiatives in place to better understand, treat, and diminish the negative impact that dangerous drinking can have on students and on their potential for success. As a parent, you also play a role in helping your student make good choices about drinking. Your influence can have a positive impact on your student’s safety, health, and well-being. Below are suggestions for talking with your student about alcohol.

Start the Conversation
When talking with your student about alcohol, look for opportunities to raise the topic naturally. Discussions about majors and course selection can lead to a conversation about the ways alcohol can disrupt academic success and career options. Buying items for your student’s residence hall room can turn into talking about how to handle situations where alcohol use by other students might create a problem, such as interrupted study time, baby sitting a drunk roommate, or unwanted sexual advances.

Familiarize yourself with how alcohol affects the body and brain of young adults. Take some time to evaluate your own attitudes, values, and beliefs about alcohol and drinking. Establish open communication to make it easy for your student to talk honestly with you. Show your student that you care about their success in college, both academically and socially.

Talk with your student about:
- How alcohol affects the body and the negative consequences of high-risk drinking
- Your expectations around alcohol use
- Why students drink
- Why students don’t drink
- Alternate activities (pg. 43)
- Impact of drinking on health and academic success
- Penn State’s alcohol policy (pg. 30)
- Pennsylvania’s alcohol laws (pg. 28)
- Student Code of Conduct (pg. 34)
- Penn State’s Responsible Action Protocol (pg. 27)

Sources:

Parental Notification Policy
Understand Penn State’s parental notification policy (see page 34), make sure your student completes Penn State SAFE, the online alcohol program (see page 27), and encourage conversations by asking nonjudgmental and open-ended questions. This allows your student the opportunity to express how they think and feel about college pressures, being away from home, and facing new situations. Here are some conversation starters for discussing issues your student may face when they arrive on campus.

Conversation Starters
- How will you decide whether or not to drink while attending Penn State?
- How will you handle it if you feel pressure to drink? What will you say?
- If a roommate drinks excessively and the partying affects your sleep and studying, what will you do?
- What will you do if a friend you are with passes out because of excessive drinking?
- How will you handle it if you are asked to “babysit” someone who is very drunk?

Stay Connected After Your Student Leaves For College
- Stay involved with your student’s life at Penn State.
- Call or text your student frequently during the first six weeks of college.
- Ask questions about your student’s alcohol use.
- Learn about your student’s roommates and their new friends.
- Encourage your student to get involved in activities and organizations on campus.
Penn State SAFE and AWARE are interactive, online programs incoming students are required to complete before arriving on campus.

**Penn State SAFE** provides information about alcohol, the alcohol laws in Pennsylvania, and Penn State’s alcohol and drug policy.

**Penn State AWARE** provides information about sexual assault, the sexual violence laws in Pennsylvania, and Penn State’s resources for victims of sexual violence.

Students should complete Part 1 of Penn State SAFE and all of Penn State AWARE by:
- June 27, 2018 (summer students)
- August 20, 2018 (fall students)
- January 7, 2019 (spring students)

Visit [edge.psu.edu/firstyear](http://edge.psu.edu/firstyear) for details.

Explore the family version: [edge.psu.edu/firstyear/parents.shtml](http://edge.psu.edu/firstyear/parents.shtml).

---

**Collegiate Recovery Community**

[studentaffairs.psu.edu/recovery](http://studentaffairs.psu.edu/recovery)

Penn State Collegiate Recovery Community (CRC) was founded to help students in recovery from alcohol and other addictions. The CRC:
- Communicates a message of hope
- Links students with recovery-related services and persons in recovery, including fellow students
- Supports the University’s academic mission by pairing education and recovery
- Facilitates the development of healthy and sustainable habits of mind, body, and spirit
- Supports lifelong recovery by providing a Penn State community committed to helping students, even after they graduate

---

**Responsible Action Protocol**

[studentaffairs.psu.edu/safety-conduct/student-conduct/students-and-organizations/all-about-alcohol](http://studentaffairs.psu.edu/safety-conduct/student-conduct/students-and-organizations/all-about-alcohol)

Penn State established a Responsible Action Protocol in response to the University Park Undergraduate Association’s campaign for a responsible action policy. Effective January 2018, the updates include: a student who acts responsibly by notifying the appropriate authorities (e.g. calling 911, alerting a resident assistant, contacting police) AND meets one or more of the following criteria typically will not face University conduct action for his or her own use or possession of alcohol or drugs. However, the student will be required to attend an approved alcohol or drug education program, such as BASICS or the Marijuana Intervention Program (MIP); the fee will be waived.

When the student’s behavior involves other Code of Conduct violations (e.g., vandalism, assault, furnishing to minors) the additional behavior may be subject to conduct action. If a student exhibits a pattern of problematic behavior with alcohol or drugs, that student may be subject to conduct action. If you suspect that someone may need medical assistance, CALL 911. The criteria which invoke the Protocol are:
- A student seeks medical assistance for himself or herself when experiencing an alcohol or drug overdose or related problems
- A student seeks medical assistance for a peer suffering from an alcohol or drug overdose or related problems
- A student suffering from an alcohol or drug overdose or related problems, for whom another student seeks assistance will also not be subject to conduct action for alcohol violations

---


---

Alcohol Laws in Pennsylvania
This is a general summary of several alcohol laws in Pennsylvania. For more details about each law and for information about additional alcohol laws, visit legis.state.pa.us.

Underage Drinking
The legal drinking age is 21. Underage drinking is illegal. It is illegal for anyone under 21 years of age to attempt to purchase, consume, possess, or knowingly and intentionally transport any liquor, malt or brewed beverage. Penalties may include:

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$500</td>
<td>0–$1,000</td>
<td>0–$1,000</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–90 days</td>
<td>0–90 days</td>
</tr>
<tr>
<td>License Suspension</td>
<td>90 days</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

By law, the State College Police Department and University Police are required to notify parents or guardians of all underage drinking violations. See Parental Notification Policy on page 34.

Carrying False I.D.
It is illegal for anyone under 21 to possess an identification card falsely identifying that person by name, age, date of birth, or photograph as being 21 or older or obtain or attempt to obtain liquor, malt, or brewed beverage by using the identification card of another or by using an identification card that has not been lawfully issued to or in the name of the person who possesses the card.

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$300</td>
<td>0–$500</td>
<td>0–$500</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–1 year</td>
<td>0–1 year</td>
</tr>
<tr>
<td>License Suspension</td>
<td>90 days</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

Public Drunkenness
It is illegal to appear in any public place under the influence of alcohol to the degree that you may endanger yourself or other persons or property, or annoy others in your vicinity.

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$500</td>
<td>0–$1,000</td>
<td>0–$1,000</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–90 days</td>
<td>0–90 days</td>
</tr>
</tbody>
</table>

Driving Under the Influence (DUI)
It is illegal for anyone under 21 to drive a vehicle with a blood alcohol content of .02 or higher, and it is illegal for those 21 or older to drive with a blood alcohol content of .08 or higher. A first-time offense individual, under certain circumstances, may qualify for an Accelerated Rehabilitative Disposition (ARD) program.

If a person is convicted of a DUI when under 21, with a blood alcohol content below .16%, possible penalties include:

<table>
<thead>
<tr>
<th>Penalty*</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>3rd Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>$500–$5,000</td>
<td>$750–$5,000</td>
<td>$1,500–$10,000</td>
</tr>
<tr>
<td>Jail</td>
<td>48 hours - 6 months</td>
<td>30 days - 6 months</td>
<td>90 days - 5 years</td>
</tr>
<tr>
<td>License Suspension</td>
<td>1 year</td>
<td>1 year</td>
<td>1.5 years</td>
</tr>
</tbody>
</table>

Other: Alcohol Highway Safety School Alcohol Highway Safety School Court Reporting Network File Court Reporting Network File Drug & Alcohol Evaluation

*Penalties differ based on age, blood alcohol content, and other factors.

Note: If a student is from a state other than PA and the home state is part of the national compact on DUI enforcement (46 states are), the student must fulfill these penalties in PA and his/her license from the home state will be suspended, if applicable.
Furnishing Alcohol to Minors
It is illegal to knowingly sell, furnish, or purchase with the intent to sell or furnish, any liquor, malt, or brewed beverage to a person who is less than 21 years of age. You can be convicted of furnishing alcohol even if you are under age 21. The fine for first offense is at least $1,000 and second or more is $2,500. Jail is up to one year for all.

State College, PA Ordinances
Open Container Ordinance
It is illegal to have an open container of alcohol in any public parking lot or public parking garage, public street, public sidewalk, public alley, or public park in State College. Violations result in fines of not less than $250 for the first offense; $500 for the second offense, and not less than $1,000 for any subsequent offenses in any 120-day period plus court costs, or 30 days in prison if fines and costs are not paid.

Public Urination & Defecation Ordinance
It is illegal to urinate or defecate in/on a public place, private property where the public is admitted, and private property without consent of the owner. It is illegal to urinate or defecate in any public place other than in an appropriate sanitary facility and a separate offense to fail to clean, remove, or dispose of it properly. Violations are summary offenses with a fine of not less than $750 for the first offense and $1,000 for any subsequent offense plus court costs for each violation.

Marijuana Laws
Possession of Marijuana
It is unlawful for a person to knowingly, or intentionally possess marijuana (Hashish), a Schedule I substance. Persons engaged in such activity will most likely face criminal charges and a violation of the Student Code of Conduct. The charges for marijuana possession include:

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Charge</th>
<th>Jail Time</th>
<th>Fine</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 grams or less</td>
<td>Misdemeanor</td>
<td>30 days</td>
<td>0–$500</td>
</tr>
<tr>
<td>Over 30 grams</td>
<td>Misdemeanor</td>
<td>1 year</td>
<td>0–$5,000</td>
</tr>
</tbody>
</table>

Possession of Drug Paraphernalia
It is unlawful for a person to use or possess, with the intent to use, drug paraphernalia that is used for packaging, manufacturing, injecting, ingesting, inhaling, or otherwise introducing into the human body a controlled substance in violation of the Controlled Substances, Drugs, Device and Cosmetic Act of 1972.

Pennsylvania’s Medical Marijuana Act
Pennsylvania’s Medical Marijuana Act went into effect on May 17, 2016. However, marijuana in any form remains a prohibited controlled substance under federal law, and therefore the possession, cultivation, and use by individuals remain illegal under federal law. The Pennsylvania Medical Marijuana Act conflicts with federal criminal laws governing controlled substances, as well as federal laws requiring institutions receiving federal funds, by grant or contract, to maintain drug-free campuses and workplaces. Penn State receives federal funding that would be in jeopardy if those federal laws did not take precedence over state law. Therefore, the use and/or possession by individuals of marijuana in any form and for any purpose continues to violate applicable University policies, and any student or employee who violates such policies will be subject to disciplinary sanctions.

State College Marijuana Ordinance
The laws regarding marijuana possession on campus differ from those in State College. A State College Borough Ordinance gives police officers the option to charge an individual with summary offenses, instead of misdemeanor offenses, for possession of a small amount of marijuana, and possession of marijuana paraphernalia* within the Borough police jurisdiction. Fines range from $250 to $350. State College Police still have the option to charge marijuana and paraphernalia use and possession as misdemeanor offenses.

Because Penn State receives federal funding, the University Police must still follow federal and state laws that consider marijuana and paraphernalia use and possession a misdemeanor when such use or possession occurs on campus.

Students using or possessing marijuana on or off campus are also subject to disciplinary sanctions from Student Conduct. Code of Conduct sanctions are separate from any legal charges and can be generated whether a student receives a summary offense, or state or federal charges.

* The definition of marijuana paraphernalia is more limited under the Borough ordinance than it is under Pennsylvania law.
Penn State’s Alcohol & Illegal Substances Policy in the Residence Halls

1. The possession or use of alcoholic beverages is prohibited in all Penn State on-campus undergraduate residence hall buildings, including Nittany Apartments and Eastview Terrace, for students of any age.

2. It is a violation of Pennsylvania state law and University policy for a student under 21 years of age to attempt to purchase, consume, possess, or transport alcoholic beverages. It is unlawful to sell, furnish, or give to any minor, or permit alcoholic beverages to be sold, furnished, or given to any minor.

3. It is against University policy for there to be any tailgating activities held within the residential quad areas or residence hall parking lots where alcoholic beverages are being served on any football game/event weekend including all home football games, Football Eve, Fourth Fest, and Blue and White Weekend. Students tailgating with alcoholic beverages in these defined areas will be confronted and will likely be charged with “open containers in an unauthorized area” violation.

4. Residents will be held responsible for activities that occur in their rooms, and will be referred to Residence Life, the Office of Student Conduct, and/or University Police if guests are violating the on-campus alcohol policies listed above.

5. Failure to comply with the direction given by or the request to present identification, or supplying false identification such as name, age, etc., to a University Official acting in the performance of their duties is a violation of the Student Code of Conduct and will result in a referral to Residence Life or Student Conduct.

Illegal Substances (Drugs)

1. It is a violation of University policy to illegally possess, use, distribute, manufacture, sell, or be under the influence of other drugs. If a student violates this policy, the student will be referred to Residence Life, Student Conduct, and/or University Police.

2. It is against University policy for a student to be in a residential area (room, common area, common building, building entryway, or quad area immediately adjacent to the residence halls) and in the presence of an illegal substance. If a student is caught in the presence of an illegal substance in these areas, the student will be referred to Residence Life, the Office of Student Conduct, and/or University Police.

The complete residence hall policy about alcohol and illegal substances can be found at: https://housing.psu.edu/terms-conditions-and-regulations-2018-2019-academic-year.

Your Student’s Campus Pharmacy
University Health Services Pharmacy

201 Student Health Center
University Park, PA 16802

Easy Refills
Your student can manage prescriptions
• Online
• By phone
• Using our new mobile app

studentaffairs.psu.edu/health/rxlion

800-821-7285

Download the MobileRx App
Search for UHS Pharmacy by phone number: 814-865-9321
Staying healthy is a vital part of a successful college experience and University Health Services (UHS) can help. UHS offers medical exams for acute illness/injury and pre-existing conditions. Our clinicians commonly treat sore throats, fever, viral infections, asthma, allergies, headaches, and a variety of other conditions. UHS also offers a number of additional on-site health services for your student’s convenience.

Students, parents, and families can connect with us on Facebook (Penn State University Health Services) and Twitter (@PSU_UHS) to stay informed.

UHS hours:

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday</td>
<td>8:00 a.m. — 5:00 p.m.</td>
</tr>
<tr>
<td>Tuesday</td>
<td>8:00 a.m. — 5:00 p.m.</td>
</tr>
<tr>
<td>Wednesday</td>
<td>9:00 a.m. — 5:00 p.m.</td>
</tr>
<tr>
<td>Thursday</td>
<td>8:00 a.m. — 5:00 p.m.</td>
</tr>
<tr>
<td>Friday</td>
<td>8:00 a.m. — 5:00 p.m.</td>
</tr>
<tr>
<td>Saturday*</td>
<td>11:00 a.m. — 3:00 p.m.</td>
</tr>
</tbody>
</table>

*During fall & spring semesters only

**Appointments:** myUHS or 814-863-0774
Students can schedule appointments online through myUHS, the UHS secure health portal, or by calling 814-863-0774 during regular business hours. Same-day appointments are available for acute medical problems, and appointments for routine health concerns (i.e. physicals and men’s and women’s health exams) are generally available within a few days.

**24/7 Advice Nurse:** 814-863-4463
Students can speak with an experienced, telephone advice nurse 24 hours a day, seven days a week. During office hours, students should call the UHS Appointments line for health concerns. After business hours, students should call the Advice Nurse line to address urgent health concerns and determine whether emergency care is needed.

**Emergencies:** 911
In the event of a health emergency, students are advised to call 911 or go directly to Mount Nittany Medical Center, located approximately two miles north of campus (mountnittany.org).
Emergency Services
UHS University Ambulance Service responds to medical emergencies on the University Park campus and within the local community 24 hours a day, 7 days a week. The University Ambulance Service is licensed by the Pennsylvania Department of Health and staffed by certified student emergency medical technicians, volunteers, and emergency response professionals. Each year, the University Ambulance Service responds to approximately 1,500 ambulance calls.

If a student experiences a serious or life-threatening medical emergency on campus, they should dial 911. The closest medical center is Mount Nittany Medical Center located approximately two miles from campus. Please note all ambulance, hospital emergency room, and inpatient fees are the patient’s responsibility.

Immunizations/Health History Records
All incoming undergraduate students must provide proof of immunization against measles, mumps and rubella.

In accordance with Pennsylvania state law, students living in University housing must also provide proof of the meningococcal conjugate vaccine (MCV4), which protects against infections caused by serogroups A, C, W, and Y.

Students can submit their information to myUHS using their Penn State credentials to log in.

Step 1: PRINT and TAKE the Penn State Immunization Verification Form to your healthcare provider for completion.

Step 2: Log in to myUHS and upload images of the completed Penn State Immunization Verification Form and, if applicable, any positive antibody titer blood test results.

Students must submit the Penn State Immunization Verification Form prior to New Student Orientation; the form only needs to be submitted once.

In addition to the required vaccines, Penn State also strongly recommends that students receive the following vaccines: serogroup B meningococcal, varicella (chicken pox), tetanus-diphtheria-pertussis (Tdap), hepatitis B, hepatitis A, human papillomavirus (HPV), pneumococcal, and an annual flu vaccine. University Health Services holds vaccination clinics for students prior to the flu season each fall.

Insurance
UHS participates with most major health insurance companies. We encourage your student to contact their insurance company to verify coverage at UHS prior to arrival at Penn State. Penn State requires all international students to have health insurance and is moving in the direction of requiring all domestic students to have health insurance that meets specific requirements. After enrolling in class, students will be prompted to enter health insurance information through LionPATH.

If your student does not have adequate health insurance coverage, we highly encourage that they purchase the Penn State Student Health Insurance Plan (SHIP). SHIP offers students high-coverage health insurance at a competitive price and is recognized widely within the United States. Health care visits at the Student Health Center have no copay with SHIP and the insurance deductible is waived. SHIP is also accepted by many providers in the local community. Check the UHS website for more information about SHIP enrollment.

Laboratory
UHS has an on-site clinical lab available to all registered students. The UHS Lab is approved by the Clinical Laboratory Improvement Amendment (CLIA), and accredited by the Commission on Office Laboratory Accreditation (COLA). Commonly ordered tests, such as complete blood work and urinalysis, are performed in the UHS lab and can be ordered by a UHS clinician or outside clinician. An external lab is used for less commonly ordered tests.

Parking
The Student Health Center is located adjacent to the Bank of America Career Services Center and Eisenhower Parking Deck. Two parking spaces for people with disabilities are located in front of the Student Health Center. These spaces can be accessed from Eisenhower Road. There is an additional reserved urgent care parking space in Eisenhower Parking Deck.

Pharmacy
Prescription services, over-the-counter medications, and health care products are available at the UHS Pharmacy. Our on-site pharmacy will fill prescriptions written, prescribed (search University Park for listing), or faxed to 814-863-5371 by your student’s provider. Students can refill prescriptions with our Penn State University Health Services Pharmacy mobileRx app or through the UHS website. Your student should present the most current prescription insurance card when filling prescriptions.

Physical Therapy
Physical therapy services are available by appointment. Direct access (self-referral) is available to patients who meet the criteria. Check with your insurance provider to confirm direct access allowance.
Preventive Health
Students are encouraged to reduce the risk of serious illness by making healthy lifestyle choices and getting recommended immunizations. Students can make preventive health appointments at UHS for allergy injections, contraception counseling, immunizations, nutrition counseling, and sexual health, among others.

Travel Clinic
The UHS Travel Clinic provides information, immunizations, and consultation to international travelers.

Volunteer Opportunities
Student volunteer opportunities are available in emergency medical services, clinical services, and physical therapy.

X-Ray/Ultrasound
UHS offers convenient digital X-ray and ultrasound services. Patients must have an order from a UHS health care provider or an outside health care provider to order services.

UHS Phone Numbers

<table>
<thead>
<tr>
<th>Department</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance</td>
<td>911</td>
</tr>
<tr>
<td>Advice Nurse</td>
<td>814-863-4463</td>
</tr>
<tr>
<td>Appointments</td>
<td>814-863-0774</td>
</tr>
<tr>
<td>Financial Services</td>
<td>814-865-3465</td>
</tr>
<tr>
<td>Information Desk</td>
<td>814-865-6556</td>
</tr>
<tr>
<td>Laboratory</td>
<td>814-865-6212</td>
</tr>
<tr>
<td>Medical Records</td>
<td>814-865-1975</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>814-865-9321</td>
</tr>
<tr>
<td>Student Insurance</td>
<td>814-865-7467</td>
</tr>
<tr>
<td>UHS Director</td>
<td>814-865-6555</td>
</tr>
<tr>
<td>X-Ray/Ultrasound</td>
<td>814-865-6212</td>
</tr>
</tbody>
</table>

Remind Your Student to:

- Pack their Medical Insurance Card
- Pack their Medical Records
  - If a student is on prescription medication and will need UHS providers to write prescriptions for them, UHS must receive copies of relevant medical records and diagnostic tests.
- Pack their Prescription Card
  - If your insurance provider offers one of the prescription cards UHS accepts, your student should pack the prescription plan card.
- Submit their Immunization Record

Counseling & Psychological Services
501 Student Health Center
814-863-0395
studentaffairs.psu.edu/counseling

Counseling and Psychological Services (CAPS) provides students with a range of services. These include:

- Short-term individual counseling
- General undergraduate process groups
- Specific topic process groups (e.g., eating disorder recovery, social anxiety)
- Crisis appointments
- Evaluations for psychiatric medication
- Four-session clinics that teach skills on such topics as anxiety and healthy relationships
- One-time Life Hacks on common areas of need for many students (e.g., stress management)
- Drop-in one-session counseling (CAPS Chat)
- Drop-in support groups (e.g., first-generation college)

While short-term individual counseling is available at CAPS, the array of other services allows students to determine how best to get the help and support and resources they may want or need. Undergraduate general process groups provide semester- or year-long support for many of the issues students commonly face. These include: learning how to be more assertive and advocate for themselves, how to set healthy boundaries with others, and how to interact socially and develop healthy relationships.

For those wanting more targeted help with a specific issue, 4-session clinics might be the best option. These 90-minute once weekly “clinics” with 6-8 students provide a mixture of short lessons with time to practice skills in the specific area of concern. CAPS offers these on topics such as anxiety reduction, mindfulness, stress management, insomnia, and perfectionism. And for those students who just need a quick one-time “dip” into mental health support, CAPS offers several drop-in options that students can access without registering with CAPS. CAPS Chat is a one-on-one counseling opportunity for non-urgent issues with staff therapists embedded in each dorm complex, and at the LGBTQA Center, the Multicultural Resource Center, and the Paul Robeson Cultural Center. And Life Hacks are one-hour workshops offered on-site on topics such as mindfulness, stress management, test anxiety, self-motivation, positive sleep strategies, and body positivity.

CAPS also refers students to other resources on campus and to private therapists in the local community, as needed. CAPS helps students address issues of concern that may interfere with their academic performance and their social and emotional well-being as they
navigate the transition into young adulthood and full independence.

College students concerns can vary widely from questioning sexual orientation and relationships problems, to depression and anxiety, to sexual assault and more serious mental health illnesses.

CAPS professional staff includes psychologists, psychiatric providers, clinical social workers, addictions counselors, and graduate-level trainees. Services are confidential and many of the basic counseling services are free for full-time students. Penn State’s Crisis line is available for students, parents, and faculty/staff to call in case of urgent concerns. It is available 24/7 and is anonymous. To use, call the Penn State Crisis Line at 1-877-229-6400.

Student Rights & Responsibilities

Office of Student Conduct
120 Boucke Building
814-863-0342
studentaffairs.psu.edu/conduct

The Office of Student Conduct is responsible for interpreting, enforcing, and promoting the Code of Conduct. Student Conduct is dedicated to supporting students through a conduct process that is equitable, just, educational, effective, and expeditious. Student Conduct not only meets with students and student organizations accused of violating the Code of Conduct, but also works with victims to help them hold students and/or organizations accountable for their behavior. Recognizing the need to be proactive in educating students, it is recommended that incoming students visit our website and click on the “Know the Code” icon to learn more about what is expected of them as members of the Penn State community.

Penn State, as an institution of learning and a community with a special purpose, accepts its obligation to provide an environment that protects and promotes its educational mission and guarantees its orderly and effective operation for your student. Student Conduct encourages the expression of diverse views and opinions, validates healthy life choices, and supports the concept of community respect. Through programs and services, students become responsible and contributing citizens within Penn State and the local communities.

Code of Conduct

The Code of Conduct describes behaviors that students need to avoid as they are inconsistent with the essential values of Penn State. The Office of Student Conduct is responsible for interpreting and enforcing the Code of Conduct, ultimately determining whether or not a student or student organization has violated that code. The Code of Conduct applies to conduct that occurs on University premises; at University sponsored activities; at functions, activities or events hosted by recognized student organizations, and other off-campus locations, when the behavior affects a substantial university interest. For a complete list of the behaviors included in the Code of Conduct, visit the following web page: studentaffairs.psu.edu/support-safety-conduct/student-conduct/code-conduct.

Academic Integrity

Academic integrity is a basic guiding principle for all academic activity at Penn State, and all members of the University community are expected to act in accordance with this principle. Violations of Academic Integrity includes, but is not limited to, copying, plagiarism, fabrication of information or citations, facilitation of acts of academic dishonesty by others, unauthorized possession of examinations, submitting work of another person or work previously used without informing the instructor, and tampering with the academic work of other students.

When a student or student organization participates in the formal conduct process, a record is created and maintained by the Office of Student Conduct. For more information regarding the maintenance and distribution of Conduct records, visit the following web page: studentaffairs.psu.edu/safety-conduct/student-conduct/students-and-organizations/conduct-records.

Parental Notification Policy

Under FERPA, colleges and universities are afforded certain liberties relative to notifying parents or guardians of information concerning their student. The goals of the parental notification policy are to:

- Identify additional supportive points of intervention for students
- Become better partners with parents and/or guardians in support of their student
- Identify at risk behavior thresholds for which notification would be effectively applied
Penn State is committed to providing an environment that is free from discrimination or harassment on the basis of sex or gender. Resources are available to members of the University community to provide prompt and effective response when such incidents occur. Behaviors that fall under policy AD-85 (Sexual and/or Gender-based Harassment and Misconduct) include:

- **Gender-based Harassment** — Behavior consisting of physical or verbal conduct based on gender, sexual orientation, gender-stereotyping, perceived gender, or gender identity
- **Sexual Harassment** — Unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature
- **Sexual Misconduct** — Rape, sexual assault, sexual battery, sexual exploitation, and other forms of non-consensual sexual activity
- **Stalking** — Repeatedly following, harassing, threatening or intimidating including by telephone, mail, electronic communication, or social media
- **Dating Violence** — May include emotional, verbal, and/or economic abuse

**Amnesty**

Penn State offers confidential and non-confidential reporting options for those who have become a victim of sexual harassment, sexual assault, dating violence, or stalking. The University strongly encourages students to report incidents violating this policy. Therefore, students who act responsibly by reporting information about sexual and/or gender-based harassment or misconduct typically will not face University disciplinary action for their own drug or alcohol possession or consumption in connection with the reported incident.

**>> Consent**

Any sexual contact that occurs without consent violates Penn State’s policy. Consent must be informed, freely given, and mutual. If coercion, intimidation, threats, or physical force are used there is no consent. If a person is mentally or physically incapacitated due to alcohol or drug consumption, or being asleep, or unconscious, consent cannot be given. Silence does not necessarily constitute consent.

**What are my options?**

Penn State offers a variety of confidential and nonconfidential reporting options if you or a friend are a victim of sexual harassment, sexual assault, dating violence, domestic violence or stalking.

### Confidential Options

- **Counseling & Psychological Services (CAPS)**
  814-863-0395
  studentaffairs.psu.edu/counseling

- **Gender Equity Center**
  814-863-2027
  studentaffairs.psu.edu/genderequity

- **Centre County Women’s Resource Center**
  814-234-5050
  ccwr.org

- **Want to learn more about University resources?**
  Visit titleix.psu.edu

### Reporting Options (Non-confidential)

- **OSMPR**
  814-867-0099
  titleix@psu.edu

- **Office of Student Conduct**

- **University Police**
  814-863-1111
  police.psu.edu

- **Local Law Enforcement 911**

**Activates Campus Response**

The Title IX coordinator leads the University response, which may include a University investigation. The Title IX coordinator or designee will inform you of your rights and options (see below).

**Accommodations/Interim remedies may be taken, including:**

- A no-contact order, Classroom and housing adjustments, Access to on- and off-campus support services
- OSMPR staff will conduct a thorough investigation of the incident. The University will review all relevant information and determine if the behavior violates the University’s Code of Conduct.

Student survivors, witnesses, and bystanders who report, in good faith, any incident of sexual assault, dating or domestic violence, or stalking, will NOT be charged with an alcohol or drug violation of the Student Code of Conduct.
Campus Safety

Penn State University Police & Public Safety
Eisenhower Parking Deck
Emergencies: 911 or 814-863-1111
Non-emergencies: 814-865-1864
Safe Walk: 814-865-WALK (9255)
Victim Resource Officer: 814-863-0823
police.psu.edu

Law Enforcement on Campus
University Police are responsible for the protection of students, faculty, staff, and guests of Penn State. Officers are also charged with the protection of life, property, and maintenance of order on the University Park campus as well as the enforcement of all Pennsylvania laws and University regulations.

University Police Officers have full law enforcement authority and criminal investigative responsibility for the campus. Police Officers are commissioned under the Administrative Code of 1929 and the Municipal Police Officers Education and Training law (Act 120 of 1974), have the same authority as municipal police officers in the Commonwealth, are authorized to carry firearms, and empowered to make arrests.

The department consists of sworn police officers and supervisory staff, assistant police officers, and police dispatchers. These employees provide protection and service 24 hours a day, 365 days a year. Police officers are assigned to mobile, bicycle, and foot patrols. In addition to the full-time staff, student auxiliary officers aid in fulfilling the mission. Student auxiliary officers are a uniformed student division within the University Police. Students are used most frequently for security services and special events.

Physical Security
University Police and the Office of Physical Plant partner together in the program which provides professional security and fire alarm protection services to the University community consistent with the University’s mission, culture, and resources in order to facilitate a safe and secure campus environment.

Reporting Crimes
Together we all play a role in keeping the campus community at safe. We encourage citizens to report crimes promptly and we offer several different means to make a report. To report a crime or suspicious activity, call University Police at 814-863-1111 or online via our website, Report-a-Crime at police.psu.edu.

>> Remember:
“If You See Something, Say Something.”

Emergency Telephones
To assist with expedient reporting, emergency phones have been installed at various locations around campus. A direct line to University Police is available on these phones. These two types of phones require the user to either lift the receiver or push a red button. Once the phone is activated, it will immediately ring at University Police Dispatch Center. The location will then be recorded and action will be taken.

Safe Walk Service
The Safe Walk Service is designed to provide walking accompaniment to Penn State students, faculty, and staff who may feel unsafe walking alone on campus at night. Mobile transport may also be provided to augment the walking service, when appropriate. The Safe Walk Service operates out of the Student Auxiliary Division. Uniformed student employees who carry police radios are available to walk Penn State students from one on-campus location to another, and within reasonable walking distance off campus, from dusk to dawn 365 days a year. Mobile transports will be sent at the discretion of the Safe Walk Dispatcher and are free of charge. Reasons for sending a mobile transport may include, but are not limited to, location of the caller and the distance to the destination, availability of walkers, and weather conditions. Mobile transports are generally limited to a one-mile radius of central campus.
**PSUAlert**
PSUAlert is an emergency notification service for Penn State students, faculty, and staff that allows the University to send text and/or voice messages to your cell phone in the event of an emergency (such as campus emergencies, weather-related closings, delays, and other alerts). Encourage your student to add their cell phone number and other emergency contact information to PSUAlert by visiting [psualert.psu.edu](http://psualert.psu.edu). All students automatically receive PSUAlert messages at their Penn State email address.

Parents and families may follow PSUAlerts on:

Twitter  @PSUAlertUP

Facebook  [facebook.com/pennstate](http://facebook.com/pennstate)

---

**Emergency Planning & Procedures**
The University has developed plans to address emergencies that could impact operations. These include plans for power outages, inclement weather, acts of terrorism or aggression, and infectious diseases through coordination with local agencies and organizations. As an ongoing process, these plans are updated to address necessary provisions for students, faculty, and staff.

**Behavioral Threat Management**
In order to extend our efforts on emergency preparedness and prevention, Penn State has established a Behavioral Threat Management Team (BTMT). The objective of the BTMT is to put in place a structured process for evaluating potentially threatening situations that occur at the University. The team is comprised of multi-disciplinary members from around the University community ([btmt.psu.edu](http://btmt.psu.edu)).

---

**Victim Resources**
University Police has a Victim Resource Officer who specializes in assisting victims of crime find the programs and services that are available.
Crime Prevention Programs

The Community Oriented Policing Unit (COP) is comprised of a Police Sergeant and Crime Prevention Specialist/Police Officers. The COP Unit coordinates, develops, and delivers a variety of relevant University and community related programs. Some of the programs and services that University Police offer are:

- **Acts of Intolerance Jeopardy Game**: This interactive Jeopardy game is a fun way to encourage students to participate in teams and learn about racism, sexism, ableism, and religious oppression.

- **Alcohol Awareness**: A presentation is given on the effects of alcohol and the laws and consequences. Fatal vision goggles are used as part of this presentation.

- **Bicycle Rodeo**: Bicycle officers provide information on bicycle rules and safety, as well as demonstrating various riding techniques.

- **Blurred Lines/DUI Awareness**: A presentation is given on Driving Under the Influence (DUI), including laws, detection, arrest procedures, and prosecution. Participants are able to observe officers demonstrate actual field sobriety tests that are given to intoxicated motorists in the course of the officer’s duty.

- **Domestic Violence**: The program provides awareness and statistical information on the common challenges victims face with relationship/domestic violence.

- **Drug & Alcohol Match Game**: This interactive game is a fun way to encourage students to participate and learn about drug and alcohol use.

- **Drug Awareness & Recognition**: The program focuses on the various narcotics that are used, their effects on persons and society, laws governing narcotics and various statistics in regards to usage and costs to society.

- **Identity Theft**: Officers will present information and precautions to be taken to minimize the risk of becoming the victim of identity theft.

- **Office Interviews on Any Topic**: Officers are available for interview by persons seeking information for speeches, papers, or news articles. Appointments are preferred.

- **Operation ID/Engraving**: University Police provide engraving tools and instruction to persons interested in marking and identifying valuable items.

- **Ride-A-Long**: Participants may ride or walk with an officer on routine patrol for up to a two-hour period to gain firsthand knowledge of police procedures and operations.

- **Self-Awareness & Familiarization Exchange (SAFE)**: University Police provide SAFE, a self-defense awareness and familiarization exchange for women. It is taught by certified SAFE instructors. It is not a physical defense program, but rather a method of distributing crime prevention information for individual study.

- **Sexual Assault Prevention**: Issues involving sexual assault and corresponding relevant statistics are presented.

- **Stay Safe: Surviving an Active Shooter**: None of us want to be confronted by a person with a gun on campus, but campus shootings do happen. In an emergency situation, it is best to stay calm and be prepared. Participants who attend this program learn what to do in the case of an active shooter situation, and how to act in order to save lives.

- **Theft Prevention**: Officers will present information and precautions to be taken to minimize the risk of becoming the victim of theft.

- **Your Law Enforcement on Campus**: Officers are available to discuss police procedures and services available from the department.

Crime Statistics

Crime statistics are reported to the Pennsylvania State Police for annual publication in Crime in Pennsylvania, the Uniform Crime Report of the Commonwealth. The statistics are also available in the U.S. Department of Justice Publication, Crime in the United States, which is available at all public libraries and most law enforcement agencies within the United States. Crime Statistics are also available by writing to University Police, The Pennsylvania State University, 30 Eisenhower Parking Deck, University Park, PA 16802-2116 or can be accessed on the internet at: [police.psu.edu/annual-security-reports](http://police.psu.edu/annual-security-reports). View the 2014-16 crime statistics chart on the next page.
CRIME STATISTICS: CLERY DATA

The following annual security report provides crime statistics for selected crimes that have been reported to local police agencies or to campus security authorities. The statistics reported here generally reflect the number of criminal incidents reported to the various authorities. The statistics reported for the sub-categories on liquor laws, drug laws, and weapons offenses represented the number of people arrested or referred to campus judicial authorities for respective violations, not the number of offenses documented. This report complies with 20 U.S. Code Section 1092 (f).

### Offenses

<table>
<thead>
<tr>
<th>Offense</th>
<th>2014 On-Campus Property</th>
<th>2015 On-Campus Property</th>
<th>2016 On-Campus Property</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total On-Campus</td>
<td>Public Property</td>
</tr>
<tr>
<td>Murder/Non-negligent Manslaughter</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Negligent Manslaughter</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Rape**</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Foul Play</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Statutory Rape****</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Incest</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Robbery</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Aggravated Assault*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Burglary*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Arson*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>VAWA OFFENSES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Violence</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Dating Violence*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Stalking</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>ARRESTS</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weapons</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Drugs</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Alcohol</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>REFERRALS</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weapons*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Drugs***</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Alcohol***</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>HATE CRIMES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Murder/Non-negligent Manslaughter</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Negligent Manslaughter</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Rape</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Foul Play</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Statutory Rape****</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Incest</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Robbery</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Aggravated Assault*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Burglary*</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Arson</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Intimidation****</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Vandalism</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Hate Crime Key: (D) Disability (E) Ethnicity (Ra) Race (Re) Religion (S) Sexual Orientation (G) Gender (N) National Origin (Gl) Gender Identity

*2014 statistics have been revised as of October 1, 2016 to correct misclassifications. **2014 referral data has been revised as of October 1, 2016 to reflect subsequent arrests of same previously referred individuals.

***2015 referral data has been revised as of October 1, 2017 to reflect subsequent arrests of same previously referred individuals.

****2016 data has been revised as of September 26, 2017 to correct misclassifications.
Campus Life
Student Affairs
studentaffairs.psu.edu

Student Affairs provides programs and services to promote the intellectual and personal development of students throughout their college careers. These offerings challenge and support Penn State students as they become active and responsible members of their communities.

Providing Community & Advocacy
When students feel safe and welcome they can focus on learning, developing friendships, and growing personally. Student Affairs is dedicated to providing support and advocacy to help students, programming around diversity and inclusion, and spaces where all students can feel safe and included.

Adult Learner Programs & Services
814-863-7378
studentaffairs.psu.edu/adults

Adult Learner Programs and Services provides advocacy, mentorship, and programming for non-traditional aged students and student veterans. We assist students returning to higher education, beginning college after working, raising a family, or serving in the military. Our office can help students navigate campus life, and identify transition resources, child care subsidy, financial aid, and community resources. We offer monthly workshops, discussion opportunities, and social events to support students’ personal, academic, and career goals throughout the year.

Center for Spiritual & Ethical Development
Pasquerilla Spiritual Center
Eisenhower Chapel
814-865-6548
studentaffairs.psu.edu/spiritual

The Center for Spiritual and Ethical Development (CSED) provides a venue and programs for the ethical, spiritual, and character development of the University community. Penn State supports the principle of religious freedom and believes that religious practices, spiritual inquiry, and holistic development have a place within University life; however, Penn State endorses no particular religion or religious group. The CSED hosts a culturally diverse, multi-faith community.

Gender Equity Center
814-863-2027
studentaffairs.psu.edu/genderequity

The Gender Equity Center provides free and confidential counseling and advocacy to all students affected by issues like sexual violence, relationship violence, stalking, body image concerns, and more. The Center also provides referrals and other resource information, as well as educational opportunities throughout the year. Students can get involved with the Center through its two peer education groups. The Center commits itself to serving all students in the spirit of diversity and social justice.

LGBTQA Student Resource Center
814-863-1248
studentaffairs.psu.edu/lgbtqa

The Lesbian, Gay, Bisexual, Transgender, Queer, Asexual, and Ally (LGBTQA) Student Resource Center aims to create an open and safe culture at Penn State for gender and sexual diversity. We provide education, information, and support to students, faculty, staff, and alumni.

Paul Robeson Cultural Center
814-865-1779
studentaffairs.psu.edu/cultural

The Paul Robeson Cultural Center serves students in the development of character, conscience, and social responsibility through fostering diversity, racial identity, social justice, and inclusion.

Student Care & Advocacy
120 Boucke Building
814-863-2020
studentcare@psu.edu
studentaffairs.psu.edu/studentcare

Students may experience a variety of challenges during their college careers. Student Care and Advocacy uses a coordinated, team approach when empowering students to navigate unforeseen difficulties and suggests a course of action that considers the needs of the individual in the context of available resources. Examples of situations with which the office can assist are academic distress, financial insecurity, housing/food insecurity, death of an immediate family member, family emergency/crisis, mental health concerns, medical emergency and/or hospitalization, long-term illness, local natural disaster, and/or unexpected events or challenges. Case managers’ recommendations are guided by an ethic of care and attention to the safety and well-being of individuals and the campus community. The approach is one of empowerment, encouraging students to maximize their educational experience, and prepare for involvement in the larger community and life beyond college.
Student Legal Services
248 East Calder Way, Suite 303
814-867-4388
studentaffairs.psu.edu/legalservices

Student Legal Services provides free legal services to students, including advice, representation, or referrals. To request services, students can visit our website and complete an online form. Common issues are:

- Landlord disputes
- Criminal charges
- Consumer issues
- Immigration concerns

Shaping Citizens and Leaders

Much of student learning happens outside of the classroom. Student Affairs offers programs and events to develop critical thinking, decision making, teamwork and conflict resolution making students better leaders, stronger professionals, and responsible citizens.

Career Services
814-865-2377
studentaffairs.psu.edu/career

Penn State students should be active in career planning to be successful after graduation. Career Services offers services, programs, and resources that can help. Professional staff counsel students on the exploration of academic majors and career options. They also coach students on gaining experience, writing resumes, interviewing, job searching, applying to graduate school, and more. Plenty of career fairs, job postings, on-campus interviews, and networking opportunities are available.

The Center for Character, Conscience, & Public Purpose
102 HUB-Robeson Center
814-867-6402
studentaffairs.psu.edu/thecenter

The Center for Character, Conscience, and Public Purpose offers programs and services designed to challenge students to reflect on questions of personal conscience and character and equip students with the understanding, motivation, and skills of responsible citizenship.

Stand for State
102 HUB-Robeson Center
814-867-6407
standforstate.psu.edu

Stand for State is Penn State’s bystander intervention initiative focusing on sexual and relationship violence, mental health concerns, acts of bias, and risky drinking and drug use. The program teaches faculty, staff, and students the skills needed to safely and effectively intervene when they see situations that concern them. The initiative’s aim is to create the norm that everyone plays a role in watching out for each other because everyone deserves to be safe.

HUB-Robeson Center
814-863-9755
studentaffairs.psu.edu/hub

The HUB-Robeson Center (HUB) is committed to providing all students with opportunities to become engaged in high-quality cocurricular experiences. The HUB provides a variety of cultural, educational, social, and recreational programs for all Penn State students. Most notably, the offices offer a wide array of programs and services, such as: recognizing and registering student organizations, offering experiences designed to help students develop their leadership potential, student employment opportunities and planning programs that engage students in service learning activities. Other opportunities include touring an art gallery, visiting the Penn State Bookstore, dining in one of the HUB eateries, or just sitting in a comfortable chair to study or relax. The HUB strives to provide an environment that fosters respect, values all individuals, appreciates diversity, and celebrates the contributions of all its students and visitors.
Student Engagement Programs
814-863-0638
studentaffairs.psu.edu/engagement
Student Engagement Programs provides students with opportunities to get involved in experiences that complement both their in-class and out-of-class learning.

Arts Engagement
Center for Performing Arts & Student Affairs
The Student Arts Engagement Manager is a collaborative effort of the Center for Performing Arts, the College of Arts and Architecture, and Student Affairs. The role of the manager is to find ways for more students to engage in the many arts experiences available on campus and in the community. The University hopes that every student at the University will have a minimum of one meaningful arts experience.

Student Activities
103 and 209 HUB-Robeson Center
814-863-4624
studentaffairs.psu.edu/student-activities
Student Activities cultivates student learning by fostering exploration, community engagement and development through educational and experiential opportunities. We provide involvement opportunities and resources, advise individual students and student organizations, promote active and responsible citizenship, and develop collaborative community partnerships. Students can enhance their leadership skills; participate in community service programs; attend a Student Programming Association (SPA) concert or lecture; take a class through the Center for Arts & Crafts; join a student organization by attending the Involvement Fairs or going to clubs.psu.edu; or participate in one of the several student organizations advised by the office such as Homecoming, Students Engaging Students, SPA, the Martin Luther King Commemoration Committee, University Park Allocation Committee, and others.

Student Engagement Network
engage.psu.edu
The University believes that engagement is a critical component of student learning and a distinctive feature of the Penn State experience. The Student Engagement Network provides information for students, faculty, staff, and community members about participating in, planning and implementing, and assessing curricular and cocurricular engagement experiences. The Network offers: resources for faculty and staff through a Faculty Academy; information about engagement opportunities for students through its portal and Engagement Space in the HUB; and funding for student engagement experiences through its grant program.

Fraternity & Sorority Life
215 HUB-Robeson Center
814-863-8065
greeks.psu.edu
With approximately 75 Greek-letter social organizations at Penn State University Park, the University’s fraternity and sorority community is one of the largest in the country. The Office of Fraternity and Sorority Life staff members provide advisement, education, and support to the governing councils and chapter leadership. Social fraternities and sororities create smaller communities within the larger University environment and are committed to the basic principles of fraternity and sorority membership – academic achievement, service and philanthropy, leadership, brotherhood and sisterhood, social, and alumni involvement. Students may join fraternities and sororities after they earn 14 credits at University Park or 27 credits at another institution of higher education, have a 2.5 GPA, and are in good conduct standing. New member education processes are approved by the University and run for no more than six weeks. All student members pay a Greek Membership Fee to the University. The amount depends upon the chapter/council with which a student is affiliated. Additional fees are also assessed by most organizations through the respective chapters/councils.

Fraternity & Sorority Compliance
814-863-8065
studentaffairs.psu.edu/compliance
The Office of Fraternity and Sorority Compliance (OFSC) works to enhance risk management and safety within the social fraternity and sorority community. OFSC staff members work with the Office of Fraternity and Sorority Life, council and chapter leadership, alumni advisors, national organizations, and community partners to identify risks associated with fraternity and sorority life, and to enact policies and procedures, educational training, and a monitoring and accountability program to mitigate those risks. The goal of the office is to work with the community to create a culture of risk management awareness and focus while encouraging a safe and developmental experience.
Promoting Health & Wellness

Good physical and mental health are critical for academic success. In addition to University Health Services (page 33) and Counseling and Psychological Services (page 35), Student Affairs offers services and facilities dedicated to promoting health and wellness through campus recreation and Health Promotion and Wellness (page 25).

Campus Recreation
studentaffairs.psu.edu/campusrec
campusrec@psu.edu

Campus Recreation provides recreational, fitness and wellness programs, facilities, and services to the campus community. An important out-of-classroom experience, collegiate recreation enables students to be active, socialize in groups, win a championship, and enjoy campus life. Employment and student development opportunities exist within all Campus Rec programs, facilities, and services.

Outdoor Adventures
Intramural Building
814-863-2895
Outdoor Adventures offers year-round adventure trips (kayaking, rock climbing, whitewater rafting, backpacking, fly fishing, caving, skiing, mountain biking, and more) to areas throughout Pennsylvania and the eastern United States. The new indoor climbing and bouldering facility recently opened and outdoor equipment rental and trip planning resources are also available. Outdoor leadership and team building opportunities are available also at Vertical Adventures in Stone Valley (high ropes course, alpine tower, and climbing wall).

Aquatics
McCoy Natatorium & White Building
814-865-1433
The Natatorium offers a wide range of aquatic programs. The Nat includes an indoor competition pool, instructional pool, diving well, locker rooms, and an outdoor 8-lane, 50m pool and diving platform. The White Building has a 5-lane indoor lap pool and locker rooms. Aquatics hires and trains over 100 lifeguards and swim instructors annually.

Fitness & Wellness
Intramural Building
814-863-1858
Fitness and Wellness offers a wide variety of group exercise classes (total body workout, indoor cycling, mind/body relaxation, cardio dance, coached workouts, or a small group or personal training experience). Students may participate in drop-in classes included with their Campus Rec Membership (free to enrolled students) or instructional services and personal training for a nominal fee.

Intramural Building
814-867-5478
The 300,000 sq. foot Intramural Building is our flagship facility located in northeast campus. It includes: a 19,000 sq. foot fitness center, four gymnasiums, ten racquetball and four squash courts, an indoor turf field, a climbing wall and bouldering center, one cycling and four fitness studios, a 1/6 mile jogging track, mat room, stretching areas, and locker rooms. Activities include: basketball, volleyball, indoor soccer, badminton, jogging, table tennis, cardio, weight lifting, and more.

Intramural & Club Sports
Intramural Building
814-865-4136
Intramural Sports offers a wide variety of team and individual sports and tournaments for students of all abilities throughout the year. Leagues are organized for women, men, and co-rec play. More than 400 students are hired annually to officiate. Club Sports provides the opportunity to learn a new sport, keep fit, and compete in a club setting against other collegiate clubs. Currently 76 clubs have over 6,000 students involved.

Stone Valley Recreation Area
814-863-1164
Only 17 miles from campus, the 700-acre Stone Valley Recreation Area offers a wide array of year-round activities, including: hiking, boating, fishing, picnicking, x-country skiing, camping, and more, as well as the 72-acre Lake Perez.

Tennis Center
814-865-1351
Tennis playing and learning opportunities are available to all ages and skill levels on four indoor and 26 outdoor (six clay, 20 hard) courts. Offerings include open play by the hour, private lessons, group clinics, pro-shop/equipment services, club memberships, guest programs, and other related activities including pickleball and a cardio tennis fitness class.

White Building
814-867-2083
The White Building offers a wide variety of recreation space centrally located near the HUB. It includes: a 17,000 sq. foot fitness center, 25m lap pool, two basketball courts, three multi-use rooms, one cycling and two fitness studios, archery range, boxing room, and locker rooms.
**Arts & Entertainment**
When our students look for entertainment, they are faced with an unlimited number of choices. From premier performing and visual arts, large concerts and unparalleled varsity sports, Penn State provides many opportunities for students to spend their leisure time on campus.

**Bryce Jordan Center**
1-800-745-3000
bjc.psu.edu
jordancenter@psu.edu
The Bryce Jordan Center (BJC) is the third largest arena in Pennsylvania and hosts national touring acts, concerts, Big Ten Basketball, career fairs, academic events, and THON, the largest student-run philanthropy in the country. Tickets for students are discounted thanks to annual grants from the Penn State Student Fee Board. The BJC has been operating as a learning center for students interested in the field of entertainment and sports for the last 22 years.

**Center for the Performing Arts**
Eisenhower Auditorium
1-800-ARTS-TIX or 814-863-0255
cpa.psu.edu
The Center for the Performing Arts presents artists from around the world. Performances take place at Eisenhower and Schwab Auditoriums. The center welcomes touring Broadway shows, classical and jazz musicians, circus shows, dance companies, world music artists, family productions, and more. Tickets are discounted for University Park students.

**Blue & White Society**
Penn State Alumni Association
Hintz Family Alumni Center
814-865-4519
bluewhitesociety.com
The Blue & White Society (BWS) is the student arm of the Penn State Alumni Association. BWS helps students find their pride and start their lifelong journey with the wider Penn State alumni family. Membership provides access to programs that help develop leadership, networking, and teamwork skills. Members also have opportunities to become involved with campus activities such as THON, Homecoming, and the S-Zone.

**Intercollegiate Athletics**
1-800-Nittany
gopsusports.com
Penn State has been a member of the Big Ten Conference, since 1991. Thirty-one varsity sports are offered in both men’s and women’s competitions. The sports are governed by the NCAA. The teams are highly competitive both within the Big Ten and on the national level. Competitions are both home and away and our sport venues are some of the best fields and arenas in the country. Penn State Athletics is home of 77 National Championships and 106 Big Ten titles. Nittany Lions have also supported more than 100 athletes in the Olympic Games, along with 11 coaches/faculty.

Penn State student-athletes have earned a total of 5,992 Academic All-Big Ten honors, the second-highest total in the conference since Penn State joined in 1991. They have also earned 200 CoSIDA Academic All-America honors, which ranks No. 4 nationally. The majority of the games are free to students, who show their valid PSU id+ card. Please know that football, hockey, baseball and men’s basketball require a ticket purchase from the students. Visit our website to connect with team pages, schedules, and ticket information.
Housing, Food Services, & Residence Life

Housing: 814-865-7501
Food Services: 814-863-1255

University Park has 55 residence halls, five common buildings, and 359 apartments on campus. Over 14,600 undergraduates and more than 300 graduate students reside on campus. University housing provides residential facilities that offer convenience, high value, security, and a wide scope of programs and services designed to help students succeed.

Food Services is one of the largest University-run operations in the country, purchasing over $30 million in goods each year. Penn State serves student, faculty, and staff populations through five on-campus dining commons, multiple retail operations, professional catering, and coffee shops (over 1.4 million meals each semester).

Residence Life
814-863-1710
studentaffairs.psu.edu/reslife

Residence Life is committed to providing a safe, comfortable, and secure living-learning environment that is conducive to students’ academic pursuits and personal growth, while fostering a sense of community, civic responsibility, and appreciation of diversity. The first-year residence requirement was established because research indicates that first-year students benefit from living in an environment designed with their needs in mind. Students are encouraged to get to know their Resident Assistant, a student leader specially trained to help with questions and help build a sense of community among residents. In addition, full-time live-in professionals, Residence Life Coordinators, are available 24/7 to provide support and respond to crisis situations.

Student Employment
More than 1,000 students work on campus with Food Services, Penn State Bakery, Bryce Jordan Center, Housing, Commons Desks, Residence Life, Hospitality Services, and other offices throughout campus. Students can work between 10-20 hours a week with a flexible schedule that works around class schedules. Benefits include an attractive starting salary, merit increases, on-the-job training, and advancement opportunities. For more information, please visit abshr.psu.edu and psu.jobs.

Arrival & Move-in
arrival.psu.edu

Summer & Fall 2018 Welcome Week
arrival.psu.edu
Visit our website to learn about preparing for summer and fall arrival, including a list of items to bring, parking information, check-in locations, etc. Download the “Penn State Life” app, and select the Welcome Week Guidebook, which provides information about events, common questions, hours of operation, campus maps, dining locations and much more.

Arrival Days
Summer Session II
Sunday, June 24, 2018
Arrival before June 24 is not available

Fall Semester
Primary Arrival Days:
Friday, August 17, 2018, 9:00 a.m. – 4:00 p.m. or Saturday, August 18, 2018, 9:00 a.m. – 2:00 p.m.
Arrival on other days may be permitted for a nominal fee. Visit the website for details.

Is lodging available for families?
Due to the large number of students moving in during Welcome Week, lodging will be extremely limited in the State College area. Make hotel reservations early to secure a room.

Roommate and Room Assignments
Room assignment information, including room/building, mailing address and roommate name and phone number will be posted on eLiving (eLiving.psu.edu).

>> Summer Session II room assignments will be posted at 12:00 p.m. on June 11.
>> Fall room assignments will be posted at 12:00 p.m. on July 16.

A Fall Welcome Week guide is mailed late July/early August to all residential domestic first-year students with information about fall Welcome Week. Information is also available at arrival.psu.edu.
Roommate or Room Preferences
Your student had the ability to indicate a roommate preference on the Housing and Food Services (HFS) Contract until the May 15 deadline. After this date, changes to your student’s preferences cannot be made, as the Assignment Office will be working on room assignments. Once room assignments are posted, your student may use two options in eLiving to make a room assignment change:

1. Room Exchange eBoard: The eBoard is available once room assignments are posted and closes about 2-3 weeks before arrival. To use this feature, your student can post their room on the eBoard, review available postings, and submit a request to change assignments with another student.

2. Direct Room Exchange: The exchange process is available the week after the semester begins. Your student would be able to request a direct room exchange with a specific student.

There are some restrictions for using these options, such as both students must have the same type of HFS Contract. Students with medical accommodations may not be able to use these options (https://housing.psu.edu/room-exchange-eboard).

Supplemental Housing
On-campus housing at Penn State is in high demand. Utilizing supplemental housing allows Penn State to offer on-campus housing living space to as many students as possible. Supplemental rooms are located on regular residence hall floors, and are larger rooms appropriately furnished to accommodate more students in the space. Residents enjoy the same amenities as regular rooms at a reduced rate.

Room assignments for first-year students are processed in date order of when the offer of admission is accepted. If your student accepted their offer of admission after April 1, the greater likelihood the student will be assigned to supplemental housing. First-year students assigned to supplemental housing will live with other first-year students. As vacancies occur in other areas, students may have the option to move to other rooms throughout the semester.

Shortly after the beginning of the semester, students who are still assigned in supplemental housing will be invited to complete a survey to indicate preferences for moving out of supplemental housing. Although the ultimate goal is to move all students to regular space throughout the academic year, there is no guarantee that students assigned to supplemental housing will be moved. Living with more than one roommate is great for building multiple friendships, expanding social circles, and developing interpersonal skills (supplemental.psu.edu).

Amenities in Student Rooms
Your student will have a twin size bed, desk with bulletin board and desk chair, closet/wardrobe, bookshelf, clothes drawers, and a mirror. Most mattress sizes are extra-long (80” x 36”). All rooms also have a trash can, microwave/freezer/refrigerator unit, window treatment, an overhead/ceiling light, and a smoke detector. Cable television (please review TV Service information at housing.psu.edu/tv-service for television equipment requirements), wireless, and Ethernet connections.

Items to Bring (or Not Bring)
Your student should bring sheets (extra-long twin), pillows, towels, blanket or bedspread, computer, desk lamp, and other items that will help them feel at home. Your student should check with their roommate before arrival to decide who brings which shared items, such as a TV, stereo, and carpet. Pets, air conditioning units, and small appliances are not permitted.

Housing Areas Amenities
Each Housing Area features a dining commons, external bike storage, laundry facilities, mail delivery service at the commons desk, computer labs, meeting rooms, lounge areas with TVs, and Blue (campus) Loop bus stops. Some areas also have snack bars, convenience stores, and an ATM machine.

Mail & Special Deliveries
Your student can receive and pick up packages at the commons desk in their Housing area by showing their Penn State id+ card. Special deliveries, such as flowers, will be delivered the same way. Pizza or other food deliveries can be made to the front door of your student’s residence hall. Direct deliveries to rooms and inside halls are prohibited. Packages can be shipped no more than two weeks before the beginning of the semester. We recommend packages be insured and tracked to ensure proper delivery. All packages and deliveries should be addressed to the student’s official name using this campus address:

Student’s Full Legal Name
Room and Hall*
University Park, PA 16802

*For example, use “0101 Bigler Hall.” Some systems may not recognize this as a street address, but we have found by including the word “Hall,” systems will process the address.
Safety & Security

Residence Hall Security
Every residence hall on campus is equipped with an electronic, computerized card-access system that utilizes your student’s ID+ card to gain entry. Only residents of the building can gain access by swiping their card through the card reader on each building. The system is operational 24 hours a day, seven days a week. Your student may have guests in the building, but they must be escorted at all times.

In addition, students hired as auxiliary officers are on duty from dusk to dawn every day. Auxiliary officers are responsible for checking for propped doors and monitoring activities in the housing areas.

Can room doors be locked?
All residence hall rooms, including supplemental rooms, can be locked. Your student is responsible for keeping their room door locked at all times, even when making a short trip to the restroom. If your student misplaces the key, a loaner key may be signed out at the Commons Desk for up to two hours. If a key is lost or the loaner key is not returned, your student will be charged to have the locks changed and new keys issued.

Can personal items be locked within the room?
Each desk has a drawer with a hasp that can be locked. Your student will need to supply a padlock.

Does the University insure my student’s belongings?
The University does not carry insurance on student personal property. Before coming to campus, check to see if your family’s homeowner’s (or renter’s) insurance policy covers students in University Housing. If your student is not covered, please consider purchasing renter’s insurance.

Is my student able to smoke or use a candle?
Smoking is prohibited anywhere inside the residence hall areas, including rooms. The use of candles and incense is prohibited in University housing. Smoking is only permitted in designated outdoor areas.

Residence Hall Storage
Can my student stay in his/her room between semesters and during breaks?
Traditionally, on-campus housing is not available during the fall, winter, or spring breaks, as identified at housing.psu.edu/important-dates. The University offers a Break Access/Holiday Housing Contract if your student is unable to leave campus during the break periods. There is a non-refundable additional charge per semester for this service. Rates are available online at hfs.psu.edu/rates. Students with a Break Access/Holiday Housing Contract will be assigned to designated buildings that are appropriately staffed during the breaks. Limited food options are available during break periods. For additional information about break housing or to request a Break Access/Holiday Housing Contract, please contact the Assignment Office at 814-865-7501.

Can my student leave belongings in their room between semesters and during breaks?
Students may leave their belongings in the room during fall, winter, and spring breaks, if returning to the same room after the break. Students are encouraged to take home valuable items. During the break between spring semester and summer session, and the break between summer session and fall semester, belongings may not be left in student rooms because, in most cases, students will not be returning to the same room. There is no storage available during summer session. Refer to housing.psu.edu/storage for options.

Housing Beyond the First Year
On-campus housing is not guaranteed after your student’s first year on campus. If your student is interested in living on campus a housing lottery process will occur during the fall semester. For the 2019-2020 academic year, the University will be unveiling a new housing lottery process, and your student will need to submit a request to live on campus by the announced deadline. During a specified time period, your student will wait for an invitation to review available space and accept the Housing and Food Services (HFS) Contract. Generally, the majority of students who participate in the lottery process will be eligible to select a double room, traditional residence hall, or supplemental housing. For other housing options, the demand may be higher than space available, so not all students interested in specific housing options (such as an apartment or single room) will be able to select one of those spaces. Information sessions are offered during Parents and Families Weekend to assist you and your student in understanding the process. Visit UPcontracts.psu.edu for more information.
Off-Campus Student Support provides resources and information for living off-campus. Students seeking an off-campus residence are encouraged to visit the Off-Campus Student Support website or office for information regarding lease agreements, tips for apartment searching, security checklists, communicating with landlords, and other important resources for being an informed renter. Many of the landlords will require lease signing with a parent as a cosigner, unless renters show evidence of full-time employment. Student Legal Services (page 44) can assist students with their leases.

The Off-Campus Student Support website provides a listing of local rental properties, as well as a list of students seeking roommates or suitemates. Additionally, Off-Campus Student Support sponsors educational workshops for students living in the residence halls that are considering moving off-campus, as well as fall and spring housing fairs, which includes exhibitors from local rental properties.

Housing Fairs
For the opportunity to ask questions about off-campus living, talk to realtors, and schedule apartment tours, attend one or both of the upcoming Off-Campus Housing Fairs:

- **Sunday, October 21, 2018**
  HUB-Robeson Center, Alumni Hall
  11:00 a.m. – 4:00 p.m.

- **Saturday, January 26, 2019**
  HUB-Robeson Center, Alumni Hall
  11:00 a.m. – 3:00 p.m.

Residence Hall Staff & Community Life
Do staff members live in the residence halls?
Resident Assistants (RAs) and Residence Life Coordinators live on-site in the residence hall community. An RA is an undergraduate student who has been carefully selected and specially trained to help your student transition to both the residence hall and the Penn State community. RAs are responsible for a “house,” which means one or two residence hall floors. The RA lives on the floor and is readily accessible to residents. During evening hours, students may also contact the RA on duty if their RA is not available.

A Residence Life Coordinator is assigned to each residence hall. The coordinators are full-time professional staff members trained in student development, safety and security, student conduct, and emergency response. As the supervisors of the RAs, coordinators are responsible for helping to create a positive community within the residence halls. A coordinator is available to assist students at any time of the day or night.

How will students get to know each other?
The first opportunity to meet floormates will be at the house meeting hosted by the RA on arrival day. RAs will also plan a series of programs and activities throughout the semester that will give students a chance to get to know other individuals on their floor.

Are there any Residence Hall activities?
A weekly newsletter called “Stall Stories” is placed in restrooms and provides information about upcoming activities. RAs and coordinators communicate regularly with students via email. Also, students should check out bulletin boards in their building and social media.

What if my student has a roommate problem?
The first person students should talk with is their roommate, who may not even realize that there is a concern. If that approach is uncomfortable or awkward, students should go to their RA for assistance in identifying the best approach. The RA can also be helpful in facilitating a discussion between roommates.

Can students have guests in their room?
Students are permitted to have guests in their room only if there is no objection from their roommate. At the beginning of the semester, roommates should discuss their feelings about having guests in the room. If there are any concerns about having overnight guests, it’s important to share those concerns with their roommate. It’s also a good idea to agree on times when guests will or will not be allowed in the room. Guests can stay for a maximum of three consecutive nights. Guests must be escorted at all times. Residents are not permitted to have overnight guests in the room prior to the first day of classes.
Food Services
Where can my student eat on campus?
Your student may choose to eat in any of the five dining commons on campus. They are not limited to the dining commons in their Housing area. The all-you-care-to-eat dining commons offers the best value, as special prices have been created to provide the maximum value through the Campus Meal Plan. However, your student may opt to use the Campus Meal Plan at other locations on campus, including the snack bars in the residential areas. Purchases at these operations receive a 65% discount off the cash price for prepared food and beverage purchases. Other dining options on campus include retail locations, such as the HUB Dining eateries, Blue Chip Bistro, Café Laura, and several other locations across campus where a 10% discount off of prepared food items is offered (excluding national branded chains, such as Burger King, Starbucks, or Panda Express). Non-prepared items, such as pre-packaged snack items and bottled beverages, do not receive a discount at any location on campus.

Food To Go
Carryout food from the all-you-care-to-eat dining commons is limited to one ice cream cone and one piece of fresh fruit. However, your student has the option to purchase a carry-out meal. Many of the commons buildings offer other dining options that feature a la carte items that are ideal for carryout.

What is on the menu?
A convenient app that provides easy access to menus, operating hours, and a campus map is available on both iPhone “Campus Dining” and Android “Dining@PSU”. Menus are also available online at menu.hfs.psu.edu.

Do the dining commons offer healthy choices?
Healthy food and beverage choices are offered in every dining commons. Nutritional information on menu items is available online at menu.hfs.psu.edu.

Special Diets or Food Allergies
The dining commons feature a variety of menu options and will try to accommodate reasonable requests, but it is not possible to provide for all special diets. Menu cards are provided for each menu item served in the dining commons, which includes allergen information about the food item. Each recipe is screened for allergens: dairy, egg, fish, shellfish, peanut, tree nuts, soy, and wheat. If your student has a special dietary need or food allergy, please contact the Registered Dietitian at foodallergies@psu.edu or 814-863-3420.

Are vegetarian or vegan choices available?
Yes, items are served at every meal in every dining commons. Vegetarian and vegan items are indicated on menu information cards posted by the food. Visit foodservices.psu.edu/vegetarianism.

Are Kosher choices available?
PURE is a Kosher kitchen located in the East Housing Area. Visit foodservices.psu.edu/kosher-and-halal.

Is there a way for parent and family members to order treats and have them delivered to students?
The Penn State Bakery offers the “Special Delivery” program featuring cookies, cakes, and other delicious items freshly prepared and delivered to your student’s Housing Area Commons Desk for pickup. Visit bakery.psu.edu. Parents and families may also use off-campus merchants; all delivered items will be received at your student’s housing-area Commons Desk.
Campus Meal Plan
Your student is required to purchase the Campus Meal Plan for both semesters while living on campus. The Campus Meal Plan is comprised of two cost components, the base cost and dining dollars, with the total amount being charged to your student’s LionPATH account. The Campus Meal Plan can be used at any location on campus, and is set up as a declining account balance (similar to a debit card).

Campus Meal Plan Levels
There are three levels available, and the HFS Contract will default to level two. Each student’s eating habits vary, and students do not eat the standard three meals per day, due to academic schedules, activities, and travel. A general guideline is that level one offers 7-10 meals per week; level two offers 12-14; and level three offers 16-19. Level two is recommended to start, and can be adjusted once your student develops a routine.

Keeping Track of Campus Meal Plan Dining Dollars
After your student makes a purchase, the remaining combined balance of dining dollars and LionCash+ is displayed at the cash register. Balances and transaction history is also available at idcard.psu.edu.

What if my student runs out of Campus Meal Plan dining dollars before the semester ends?
If your student is running low on dining dollars, funds may be added to LionCash+. Cash registers at on-campus dining facilities will automatically check your student’s Campus Meal Plan account balance. If there are not enough funds available, the system will then deduct from LionCash+. These transactions will be processed with the same optimal meal plan pricing. Adding funds to LionCash+ instead of the Campus Meal Plan eliminates the possibility of forfeiting any remaining dining dollars at the end of spring semester.

What if my student has extra leftover Campus Meal Plan dining dollars at the end of the semester?
Any remaining dining dollars left over at the end of summer session are automatically carried over to the fall semester plan, and fall balances are carried over to the spring semester plan. However, any remaining dining dollars at the end of spring semester are forfeited. Dining dollars may not be used at any merchant to purchase gift cards. To avoid having remaining dining dollars, your student can adjust the Campus Meal Plan level for both fall and spring semesters until the last day of class for each semester.

When does my student select a Campus Meal Plan level for spring semester?
The spring plan level will automatically default to the same level as fall semester. Beginning October 1, your student will have the opportunity to adjust the Campus Meal Plan level for spring semester. Adjustments made prior to November 30 will be reflected on the December Student Account Statement. Changes after that will then be applied to the student account.
Transportation & Parking

Getting Around Campus
University Park campus is a large place, but students are able to get around easily by walking, biking, or catching the free on-campus buses.

Local Buses
The Centre Area Transportation Authority (catabus.com) provides a frequent, fare-free Downtown/Campus service via the BLUE and WHITE LOOPS and cross-campus service via the RED and GREEN LINKS. Additional routes connect the campus with outlying communities like Boalsburg, Bellefonte, Pleasant Gap, and with major shopping centers and businesses. Additional routes require a fare and students can pay with cash, a single-use bus token, or purchase a long-term bus pass.

Bicycles
Bicycles are a great way to travel throughout campus. Local law requires all bikes to be registered to assist local authorities when bicycles are abandoned or when lost or stolen bikes are recovered. Zagster Bike Share (bike.zagster.com/psu/) is also available to students in both single-use rides and annual memberships.

Skateboards, Scooters, & Skates
The use of skateboards on campus is prohibited. Roller skates, in-line skates, scooters, sleds, and similar coasting devices are not vehicles and are prohibited on roadways.

Cars or Motorcycles
Parking is very limited on campus and in the State College area. Only students who have completed at least 28 approved credits are eligible for resident or long-term storage parking on campus. Commuter parking is also available for off-campus students who wish to park on campus for class and other activities.

Visitor Parking
transportation.psu.edu/visitors
Planning a visit to campus? Depending on the reason for your visit, parking guidelines may change. On most days, parking is available for a small hourly charge at the HUB, Nittany, and East parking decks; however, parking rules change for arrival weekend, football games, and other special events. Please visit the website above to determine the best parking location for your visit.

Campus Map
Turn to the back cover of this guide to view a map of the University Park campus. You can also view the interactive campus map online: map.psu.edu.

Getting Out of Town
State College offers a variety of travel options available to students wanting to take a weekend trip outside of State College or return home.

Buses
Greyhound, Fullington, and Megabus provide service from State College to cities including Philadelphia, Pittsburgh, New York City, Baltimore, and Washington DC. Greyhound and Fullington pick-up and drop-off at the bus station located close to campus on Atherton Street. Megabus has a stop in the parking lot of the Walmart Shopping Center on North Atherton Street, approximately 2.5 miles from campus. Seats fill fast during peak travel times, such as Fridays, holidays, and semester breaks. Reservations are recommended.

Air Travel
The University Park Airport (SCE) is located approximately six miles north of campus. Commercial air service to and from the State College area is provided by American to Philadelphia International Airport; United Express to Dulles International Airport at Washington, DC and Chicago O’Hare International Airport; and Delta to Detroit Metro Airport. Many students choose to fly out of airports outside of the University Park area. Visit our Transportation and Lodging webpage (parents.psu.edu/travel.shtml) for suggestions on how to travel to other airports.

Trains
Train travel isn’t very convenient from State College, with the nearest stations at least 30 minutes away in Lewistown, Tyrone, Huntingdon, and Altoona. Transportation to and from these stations is not offered by CATABUS or the University.

Enterprise Carshare
Zimride by Enterprise (zimride.com/psu) is an online ride-matching service that connects drivers and passengers heading to the same area. Drivers and passengers can search for open seats or post their ride and destination on a secure and private network. Zimride allows members to link their profile to their Facebook page.

Area Lodging
Planning a visit with your student? Area hotels fill up quickly during busy weekends, including Parents and Families Weekend, home football games, and graduation. The Centre County Visitors Bureau (visitpennstate.org) can connect you with resources.

Penn State Hotels
pennstatehotels.com
If you are in town for a game, concert, or special event, we invite you to enjoy the comfort and convenience of our hotels. Whether you choose the colonial-style Nittany Lion Inn or the understated luxury of The Penn Stater, you’ll experience the best in hospitality.
A Quick Reference Guide

As one of your student’s most trusted sources of support, they may contact you when they hit a bump in the road. They may tell you about a grade, a roommate issue, a challenging class, etc. Don’t try and solve their problem, it is important for students to advocate for their own needs and learn how to solve their own problems. If your student shares an issue, you should listen, encourage problem solving, and support their decision (even if you don’t agree). If you aren’t sure who to contact, call or email the Parents Program at 814-863-1313 or parents@psu.edu.

<table>
<thead>
<tr>
<th>Issue</th>
<th>Suggested Parent/Family Response</th>
<th>Resources for Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Problems</td>
<td>Is your student attending class regularly? Encourage your student to meet with their professor and/or academic adviser to discuss grades, attendance, test preparation or other related issues. Penn State Learning offers tutoring and guided study groups to students.</td>
<td>Faculty, Academic Adviser and/or Academic College (p.13), Penn State Learning (p.14)</td>
</tr>
<tr>
<td>Academic Integrity</td>
<td>If academic integrity is in question, your student may receive a low or failing grade. They may also receive a conduct warning.</td>
<td>Student Conduct (p.34)</td>
</tr>
<tr>
<td>Alcohol/Substance Use</td>
<td>Share your views on illegal and/or excessive drinking. Talk with your student about how much they are drinking and how it might be affecting their health, safety, and academics. Ask your student if they would make an appointment to talk with someone in Health Promotion and Wellness.</td>
<td>Health Promotion &amp; Wellness (p.25), BASICS alcohol education service (free for students without a violation), Collegiate Recovery Community (p.27), Counseling and Psychological Services (CAPS) (p.33)</td>
</tr>
<tr>
<td>Bias, Harassment, and/or Discrimination</td>
<td>If your student shares an incident of racial/other bias, harassment, or discrimination, they should report it by visiting <a href="http://equity.psu.edu/reportbias">http://equity.psu.edu/reportbias</a>. Students can connect with a variety of resources for support.</td>
<td>Educational Equity (p.15), Student Disability Resources (p.15), Student Affairs Diversity &amp; Inclusion Offices: Paul Robeson Cultural Center, LGBTQ+ Student Resource Center, Gender Equity Center, Center for Spiritual &amp; Ethical Development, Adult Learner Programs &amp; Services (p.41), CAPS (p.33)</td>
</tr>
<tr>
<td>Conduct/Legal Issues</td>
<td>When a student participates in behaviors that may violate the University’s Code of Conduct and/or local, state, or federal law, there may be consequence through both the University and local law enforcement. As you provide support to your student through these processes, take a look at the Student Conduct and Student Legal Services websites. For situations which occur in the residence halls, Residence Life may be an appropriate resource.</td>
<td>Student Conduct (p.34), UPUA Student Conduct Advisors (Conduct Process), Student Legal Services (Legal Issues) (p.42), Residence Life (p.46)</td>
</tr>
<tr>
<td>Disabilities</td>
<td>Your student should contact Student Disability Resources prior to the beginning of the semester. Provide testing documents or medical reports to your student.</td>
<td>Student Disability Resources (p.15), Student Care &amp; Advocacy (p.41), CAPS (p.33)</td>
</tr>
<tr>
<td>Dropping a Class</td>
<td>Remind your student to check the drop deadline date and consult with their academic adviser. Discourage dropping a class until every other possibility is exhausted. Dropping a class can impact your student’s financial aid and other opportunities such a joining a fraternity or sorority. Students may not receive a tuition refund if they drop classes after the start of the semester.</td>
<td>Faculty, Academic Adviser (p.13), Registrar (p.17), Student Aid (p.20), LionPATH Delegate Access (p.18), Bursar’s Office (p.19), CAPS (p.33)</td>
</tr>
<tr>
<td>Dropping a Class (trauma drop)</td>
<td>If your student is the victim of a crime that causes difficulty with grades, the student can retroactively withdraw from a semester of classes without penalty to their GPA.</td>
<td>Gender Equity Center (p.41), CAPS (p.33)</td>
</tr>
<tr>
<td>Faculty Issues</td>
<td>Encourage your student to talk with their professors to discuss issues. If there is no resolution, they should consult with their academic adviser, contact the academic department, and/or meet with Student Care and Advocacy.</td>
<td>Faculty, Academic Adviser and/or Academic College (p.13), Student Care &amp; Advocacy (p.41)</td>
</tr>
<tr>
<td>Issue</td>
<td>Suggested Parent/Family Response</td>
<td>Resources for Students</td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Family Emergency</td>
<td>Keep your student informed about any serious family illnesses, if possible. Make sure your student is not alone when receiving bad news. A roommate or close friend should help. Encourage your student to seek help if they are struggling with anxiety or grief.</td>
<td>Student Care and Advocacy (p.41), CAPS (p.33), Residence Life (p.46)</td>
</tr>
<tr>
<td>Homesick</td>
<td>Prepare your student before school starts; schedule a time when they will visit home or when you will visit campus; encourage out-of-class activities; reassure your student that homesickness is to be expected and encourage your student to seek help if necessary. Let your student know that the feelings will subside as they feel more and more connected to people, classes, and groups on campus. Limit home visits during the first six weeks to facilitate and support college transition.</td>
<td>Resident Assistant and/or Residence Life (p.46), Student Engagement (p.43), Center for Spiritual &amp; Ethical Development (p.41), CAPS (p.33)</td>
</tr>
<tr>
<td>Illness of Student</td>
<td>Your student should visit University Health Services. Reassure your student that antibiotics are not always necessary and won’t be given unless there is evidence of an infection. In the event of an emergency, they should go to the local emergency room at Mount Nittany Medical Center.</td>
<td>University Health Services and Mount Nittany Medical Center (p.56), Student Care &amp; Advocacy (p.41)</td>
</tr>
<tr>
<td>Lost id+ Card</td>
<td>Students can place a hold on their id+ card or have it replaced for a small fee if their card is lost.</td>
<td>id+ Office (p.21)</td>
</tr>
<tr>
<td>Money Issues</td>
<td>Discuss money issues, including budgets, before your student leaves home. Does your student have their own bank account? Who is paying the bills? Do you have access to the tuition bill (Authorized Payer Access) on the student’s account?</td>
<td>Financial Literacy Center (p.22), Bursar’s Office (p.19), Student Aid (p.20)</td>
</tr>
<tr>
<td>Roommate Conflicts</td>
<td>Encourage your student to take time to work through conflicts; discuss the educational value of learning to get along with someone who is different; and encourage open communication.</td>
<td>Resident Assistant and/or Residence Life (p.46)</td>
</tr>
<tr>
<td>Safety Issues</td>
<td>The Penn State community is a relatively safe area. The most frequently reported crimes are theft-of-opportunity and alcohol-related crimes. Encourage your student to lock their door, to not leave their laptops and phones unattended, and to walk in groups at night.</td>
<td>Resident Assistant and/or Residence Life (p.46), University Police and Safe Walk (p.36), Student Affairs Diversity &amp; Inclusion Offices (p.41)</td>
</tr>
<tr>
<td>Sexual Misconduct or Assault</td>
<td>If your student is a victim of sexual misconduct or assault, listen to them and let them share what they feel comfortable sharing. They can seek confidential medical and emotional support on campus. Encourage your student to report the incident to the Office of Sexual Misconduct Prevention and Response.</td>
<td>Office for Sexual Misconduct Prevention &amp; Response (p.35), LGBTQA Student Resource Center (p.41), Residence Life (p.46), University Police (p.36), Student Conduct (p.34), Student Care &amp; Advocacy (p.41)</td>
</tr>
<tr>
<td></td>
<td>If your student is accused of sexual misconduct; it will be a stressful time. Provide support as your student goes through the investigative process. They may be sanctioned if found responsible.</td>
<td>Confidential Resources: CAPS (p.33), Gender Equity Center (p.41)</td>
</tr>
<tr>
<td>Talk of Transferring</td>
<td>It is not uncommon for students to talk about transferring, especially during the first year. Be patient, listen, and help them evaluate their options.</td>
<td>Academic Adviser (p.13), Registrar (p.17), CAPS (p.33), Student Care and Advocacy (p.41)</td>
</tr>
<tr>
<td>Unhappy/ Lonely/ Uncertainty about the College Experience</td>
<td>Some students may struggle to fit in at the beginning. Try to get to the reason for their unhappiness or uncertainty. Is it social or academic? Encourage your student to get involved outside of class, seek help, or even just keeping their door open (literally) to meet other students. Send a care package from home. Nothing makes friends faster than a box of homemade cookies to share.</td>
<td>Resident Assistant and/or Residence Life (p.46), Student Engagement (p.43), Student Affairs Diversity and Inclusion Offices (p.41), CAPS (p.33), Student Care and Advocacy (p.41)</td>
</tr>
</tbody>
</table>
# University Resources

## Parent & Family Resources

<table>
<thead>
<tr>
<th>Resources</th>
<th>Website</th>
<th>Phone Number</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Map</td>
<td>map.psu.edu</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Penn State Operator</td>
<td>-</td>
<td>814-865-4700</td>
<td>-</td>
</tr>
<tr>
<td>Parents Program</td>
<td>parents.psu.edu</td>
<td>814-863-1313</td>
<td>4</td>
</tr>
<tr>
<td>Penn State Alumni Association</td>
<td>alumni.psu.edu</td>
<td>1-800-548-5466</td>
<td>60</td>
</tr>
</tbody>
</table>

## Academic Life

<table>
<thead>
<tr>
<th>Resources</th>
<th>Website</th>
<th>Phone Number</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Undergraduate Studies</td>
<td>dus.psu.edu</td>
<td>814-865-7576</td>
<td>12</td>
</tr>
<tr>
<td>Educational Equity</td>
<td>equity.psu.edu</td>
<td>814-865-5906</td>
<td>15</td>
</tr>
<tr>
<td>Global Programs</td>
<td>global.psu.edu</td>
<td>814-865-7681</td>
<td>15</td>
</tr>
<tr>
<td>Multicultural Resource Center</td>
<td>equity.psu.edu/mrc</td>
<td>814-865-1773</td>
<td>15</td>
</tr>
<tr>
<td>Penn State Bookstore</td>
<td>psu.bncollege.com</td>
<td>814-863-0205</td>
<td>14</td>
</tr>
<tr>
<td>Penn State Learning</td>
<td>pennstatelearning.psu.edu</td>
<td>814-865-1841</td>
<td>14</td>
</tr>
<tr>
<td>Schreyer Honors College</td>
<td>shc.psu.edu</td>
<td>814-863-2635</td>
<td>15</td>
</tr>
<tr>
<td>Student Disability Resources</td>
<td>equity.psu.edu/sdr</td>
<td>814-863-1807</td>
<td>15</td>
</tr>
<tr>
<td>Student Orientation &amp; Transition Programs</td>
<td>orientation.psu.edu</td>
<td>814-865-4178</td>
<td>11</td>
</tr>
<tr>
<td>Summer Session/LEAP</td>
<td>summersession.psu.edu</td>
<td>814-863-4174</td>
<td>20</td>
</tr>
<tr>
<td>University Libraries</td>
<td>libraries.psu.edu</td>
<td>814-865-6368</td>
<td>14</td>
</tr>
<tr>
<td>Veterans Programs</td>
<td>equity.psu.edu/veterans</td>
<td>814-863-0465</td>
<td>15</td>
</tr>
</tbody>
</table>

## Money Matters & Technology

<table>
<thead>
<tr>
<th>Resources</th>
<th>Website</th>
<th>Phone Number</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bursar</td>
<td>bursar.psu.edu</td>
<td>814-865-6528</td>
<td>19</td>
</tr>
<tr>
<td>id+ Office</td>
<td>idcard.psu.edu</td>
<td>814-865-7590</td>
<td>21</td>
</tr>
<tr>
<td>Penn State IT</td>
<td>pennstateit.psu.edu</td>
<td>814-865-4357</td>
<td>22</td>
</tr>
<tr>
<td>Registrar</td>
<td>registrar.psu.edu</td>
<td>814-865-6357</td>
<td>17</td>
</tr>
<tr>
<td>Software at Penn State</td>
<td>software.psu.edu</td>
<td>814-863-7777</td>
<td>22</td>
</tr>
<tr>
<td>Student Aid</td>
<td>studentaid.psu.edu</td>
<td>814-865-6301</td>
<td>20</td>
</tr>
</tbody>
</table>

## Health & Safety

<table>
<thead>
<tr>
<th>Resources</th>
<th>Website</th>
<th>Phone Number</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Penn State Crisis Line</td>
<td></td>
<td>1-877-229-6400</td>
<td></td>
</tr>
<tr>
<td>Counseling &amp; Psychological Services (CAPS)</td>
<td>studentaffairs.psu.edu/counseling</td>
<td>814-863-0395</td>
<td>33</td>
</tr>
<tr>
<td>Emergencies: Ambulance, Fire, and Police</td>
<td></td>
<td>911 or 3-1111</td>
<td></td>
</tr>
<tr>
<td>Mount Nittany Medical Center</td>
<td>mountnittany.org</td>
<td>814-231-7000</td>
<td></td>
</tr>
<tr>
<td>Office of Sexual Misconduct Prevention &amp; Response</td>
<td>titleix.psu.edu</td>
<td>814-867-0099</td>
<td>35</td>
</tr>
<tr>
<td>Student Conduct</td>
<td>studentaffairs.psu.edu/conduct</td>
<td>814-863-0342</td>
<td>34</td>
</tr>
<tr>
<td>University Police (Non-Emergency)</td>
<td>police.psu.edu</td>
<td>814-865-1864</td>
<td>36</td>
</tr>
<tr>
<td>University Health Services</td>
<td>studentaffairs.psu.edu/health</td>
<td>814-865-6556</td>
<td>31</td>
</tr>
<tr>
<td>Resources</td>
<td>Website</td>
<td>Phone Number</td>
<td>Page</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>----------------------------------------------</td>
<td>-------------------------</td>
<td>------</td>
</tr>
<tr>
<td><strong>Campus Life</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adult Learner Programs &amp; Services</td>
<td>studentaffairs.psu.edu/adults</td>
<td>814-863-7378</td>
<td>41</td>
</tr>
<tr>
<td>Athletic Ticket Office</td>
<td>gopsusports.com/tickets</td>
<td>814-863-1000 or 800-648-8269</td>
<td>45</td>
</tr>
<tr>
<td>Bryce Jordan Center</td>
<td>bjc.psu.edu</td>
<td>814-863-5500 or 1-800-745-3000</td>
<td>45</td>
</tr>
<tr>
<td>Campus Recreation</td>
<td>studentaffairs.psu.edu/campusrec</td>
<td>814-863-1579</td>
<td>44</td>
</tr>
<tr>
<td>Career Services</td>
<td>studentaffairs.psu.edu/career</td>
<td>814-865-2377</td>
<td>42</td>
</tr>
<tr>
<td>Center for Character, Conscience &amp; Public Purpose</td>
<td>studentaffairs.psu.edu/thecenter</td>
<td>814-867-6402</td>
<td>42</td>
</tr>
<tr>
<td>Center for the Performing Arts</td>
<td>cpa.psu.edu</td>
<td>814-863-0255 or 800-278-7849</td>
<td>45</td>
</tr>
<tr>
<td>Center for Spiritual &amp; Ethical Development</td>
<td>studentaffairs.psu.edu/spiritual</td>
<td>814-865-6548</td>
<td>41</td>
</tr>
<tr>
<td>Food Services</td>
<td>foodservices.psu.edu</td>
<td>814-863-1255</td>
<td>50</td>
</tr>
<tr>
<td>Fraternity &amp; Sorority Life</td>
<td>greeks.psu.edu</td>
<td>814-863-8065</td>
<td>43</td>
</tr>
<tr>
<td>Gender Equity Center (GenEQ)</td>
<td>studentaffairs.psu.edu/genderequity</td>
<td>814-863-2027</td>
<td>41</td>
</tr>
<tr>
<td>Housing</td>
<td>housing.psu.edu</td>
<td>814-865-7501</td>
<td>46</td>
</tr>
<tr>
<td>HUB-Robeson Center</td>
<td>studentaffairs.psu.edu/hub</td>
<td>814-863-9755</td>
<td>42</td>
</tr>
<tr>
<td>LGBTQA Student Resource Center</td>
<td>studentaffairs.psu.edu/lgbtqa</td>
<td>814-863-1248</td>
<td>41</td>
</tr>
<tr>
<td>Off-Campus Living</td>
<td>studentaffairs.psu.edu/offcampus</td>
<td>814-865-2346</td>
<td>49</td>
</tr>
<tr>
<td>Paul Robeson Cultural Center</td>
<td>studentaffairs.psu.edu/cultural</td>
<td>814-865-1779</td>
<td>41</td>
</tr>
<tr>
<td>Residence Life</td>
<td>studentaffairs.psu.edu/reslife</td>
<td>814-863-1710</td>
<td>46</td>
</tr>
<tr>
<td>Student Activities</td>
<td>studentaffairs.psu.edu/student-activities</td>
<td>814-863-4624</td>
<td>43</td>
</tr>
<tr>
<td>Student Care &amp; Advocacy</td>
<td>studentaffairs.psu.edu/studentcare</td>
<td>814-863-2020</td>
<td>41</td>
</tr>
<tr>
<td>Student Engagement Programs</td>
<td>studentaffairs.psu.edu/engagement</td>
<td>814-863-0638</td>
<td>43</td>
</tr>
<tr>
<td>Student Legal Services</td>
<td>studentaffairs.psu.edu/legalservices</td>
<td>814-867-4388</td>
<td>42</td>
</tr>
<tr>
<td><strong>University Resources</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Parking Office</td>
<td>transportation.psu.edu</td>
<td>814-865-1436</td>
<td>53</td>
</tr>
<tr>
<td>Penn State Hotels</td>
<td>pennstatehotels.com</td>
<td>1-800-233-7505</td>
<td>59</td>
</tr>
<tr>
<td>Penn State Parents Fund</td>
<td>giveto.psu.edu/parentsfund</td>
<td>814-865-6533</td>
<td>59</td>
</tr>
<tr>
<td>Visitor’s Bureau</td>
<td>visitpennstate.org</td>
<td>814-231-1400 or 800-358-5466</td>
<td>53</td>
</tr>
</tbody>
</table>

This publication is available in alternative media upon request. The University is committed to equal access to programs, facilities, admission and employment for all persons. It is the policy of the University to maintain an environment free of harassment and free of discrimination against any person because of age, race, color, ancestry, national origin, religion, creed, service in the uniformed services (as defined in state and federal law), veteran status, sex, sexual orientation, marital or family status, pregnancy, pregnancy-related conditions, physical or mental disability, gender, perceived gender, gender identity, genetic information or political ideas. Discriminatory conduct and harassment, as well as sexual misconduct and relationship violence, violates the dignity of individuals, impedes the realization of the University’s educational mission, and will not be tolerated. Direct all inquiries regarding the nondiscrimination policy to Dr. Suzanne C. Adair, Associate Vice President for Affirmative Action, Affirmative Action Office, The Pennsylvania State University, 328 Boucke Building, University Park, PA 16802-5901, Email: sca917@psu.edu, Tel (814) 863-0471. U.Ed. STA 18-219
Talk Like a Penn Stater

ARHS – Association of Residence Halls Students
Student representatives of all students living on campus

Blue & White Loop
Free CATABUS routes that run in a continuous loop around campus and the downtown community

BJC – Bryce Jordan Center
Entertainment and athletic facility hosts concerts and home to Penn State men’s and women’s Basketball

CANVAS
The learning management system in which students can manage, navigate, and access their courses online

CAPS – Counseling and Psychological Services
Free and confidential counseling services, on a limited basis for students

CATA – Centre Area Transportation Authority
Local bus system that operates throughout State College and campus

The Creamery – The Berkey Creamery
Penn State’s very own, on-campus creamery

HUB – Hetzel Union Building
Home to several eateries, Wi-Fi, study areas, student clubs and activities, meeting space, the Penn State Bookstore, and art galleries

LionCash+
Online, prepaid flexible spending account accessed by your student’s Penn State id+ card.

MRC – Multicultural Resource Center
Provides individual counseling and educational services for undergraduate multicultural students

Nat – McCoy Natatorium
Features a fitness loft and an indoor and outdoor pool

NSO – New Student Orientation
Two-day program to introduce first-year students to academic and campus life

OCSU – Off-Campus Student Union
Student representatives for students who live off campus

OSC – Office for Student Conduct
Promotes a safe environment by holding students accountable to the Student Code of Conduct

Penn State Learning
Trained peer tutors, an encouraging learning environment, and technology tools to enhance academic success

PRCC – Paul Robeson Cultural Center
Programs and services that encourage the appreciation of diverse perspectives, experiences, and cultures

RA – Resident Assistant
Specially trained student employees of Residence Life’s staff who live in the residence halls

Rec Hall – Recreation Hall
Home of many athletic events and a fitness center

Red & Green Link
Free CATABUS route that runs in a continuous link between west and east campus

ResLife – Office of Residence Life
Creates high quality living-learning environments, programs, and services for residence hall students

SPA – Student Programming Association
Student organization providing entertainment, events, and diverse activities

Starfish – Starfish Enterprise Success Platform
A suite of academic advising tools that delivers advising notes, early progress reports (EPRs), and online scheduling of advising appointments

THON – Penn State Dance Marathon
Largest student-run fundraising event benefitting childhood cancer culminating in a no-sitting, no-sleeping, 46-hour dance marathon held in February

Title IX – Office of Sexual Misconduct Prevention & Response
Office committed to preventing and responding to instances of sexual and gender-based harassment and misconduct

UHS – University Health Services
Student health center offering medical services, prescriptions, testing, educational programs, scheduled and walk-in appointments

UP – University Park
Located in State College, Pennsylvania, UP is one of more than 20 campuses of Penn State University

UPUA – University Park Undergraduate Association
Student government for the University Park Campus

Welcome Week
Campus-wide programming designed to welcome students at the beginning of each semester
WE APPRECIATE THAT YOU GIVE TO PENN STATE!

giveto.psu.edu/pennstateparents

On campus and near the excitement of downtown State College, the Penn State Hotels are the gateway to your next Happy Valley visit.

- Full Service Accommodations
- Complimentary Wireless Internet
- Complimentary Shuttle Service
- Award Winning on Premise Restaurants at Both Hotels
- Stash Rewards Program

800-233-7505 • www.pennstatehotels.com
The Blue & White Society (BWS) is set up with a student’s success in mind. Membership provides access to:

- leadership programs
- networking opportunities with the wider Penn State alumni family—673,000 strong
- opportunities to participate in Penn State staples including THON, Homecoming, and the S-Zone
- discounts on merchandise at the Penn State Bookstore
- and so much more!

Find your pride. Start your journey! @bluewhitesociety.com

Experience

Penn State’s new interactive map online and on-the-go! Visit map.psu.edu for wayfinding, campus tours and more.

map.psu.edu
VIP NIGHT
SATURDAY, AUGUST 18
9:00PM - 11:00PM
AT THE BOOKSTORE

Join us as we welcome the Class of 2022 to campus!

Meet new friends, purchase textbooks & school supplies, and try new items in our café.

Sign up for email to receive a reminder about the event, plus exclusive discounts, at WelcomeClassOf.com
WELCOME CLASS OF 2022

• Coupons & Exclusive Discounts
• Rental Due Date Reminders
• Order & Shipment Updates
• Tips & Advice for Students

GET 25% OFF FOR DOWNLOADING

Search:

1 Pollock Road, University Park, PA 16802 • (814) 863-0205 • psu.bncollege.com
WE
PRICE MATCH
TEXTBOOKS
See website or bookseller for details

WHY SHOP ANYWHERE ELSE?
Rent or Buy - save up to 80% on textbooks
The right book for every class - guaranteed
Hassle-free returns
Shop online - free in-store pickup

COLLEGE INSIDER TIP:
You'll need your course schedule to buy textbooks. Bring it to the store or use the online Textbook Wizard to find your textbooks & course materials.

For more insider tips & exclusive discounts, visit welcomeclassof.com

1 Pollock Road, University Park, PA 16802 • (814) 863-0205 • psu.bncollege.com